दिल्ली विश्वविद्यालय UNIVERSITY OF DELHI

Bachelor of Arts (VS) Material Management

(Effective from Academic Year 2019-20)



Revised Syllabus as approved by

Academic Council

Date:	No

Executive Council

Date: No:

Applicable for students registered with Regular Colleges, Non-Collegiate Women's Education Board and School of Open Learning

Preamble

The objective of any programme at Higher Education Institute is to prepare their students for the society at large. The University of Delhi envisions all its programme in the best interest of their students and in this endeavour it offers a new vision to all its Under-Graduate courses. It imbibes a Learning Outcome-based Curriculum Framework (LOCF) for all its Under Graduate programmes.

The LOCF approach is envisioned to provide a focused, outcome-based syllabus at the undergraduate level with an agenda to structure the teaching-learning experiences in a more student-centric manner. The LOCF approach has been adopted to strengthen students' experiences as they engage themselves in the programme of their choice. The Under-Graduate Programme will prepare the students for both, academia and employability.

Each programme vividly elaborates its nature and promises the outcomes that are to be accomplished by studying the courses. The programme also state the attributes that it offers to inculcate at the graduation level. The graduate attributes encompass values related to well-being, emotional stability, critical thinking, social justice and also skills for employability. In short, each programme prepares students for sustainability and life-long learning.

The new curriculum of B.A (VS) MM imparts deep insights into theoretical knowledge, understanding & practical application and create a pool of trained manpower, who can help in effectively managing inventories and preventing their wastages, thereby increasing the efficiency in the overall production process.

The pedagogy includes case studies, real examples from the corporate world, experiential learning through role play, field trips, project work and option for a short internship during the semester break. The student is equipped with knowledge to begin working at an entry level executive position in an organization engaged in material management.

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1. INTRODUCTION TO THE PROGRAMME

With increasing investment in material and other inventories due to boost in retail business, foreign investment in retail business, growing emphasis of effective management of inventories in industrial undertakings, Government and private warehouses, defence and research organizations, etc. the scope of material management as a discipline of study has grown at a faster rate. This course attempts to create a pool of trained manpower, who can help in the economic development of the country by effectively managing inventories and preventing their wastages.

Program Duration

The B.A. (Vocational Studies) Material Management programme will be of three years' duration. Each year will be called an academic year and will be divided into two semesters. Thus, there will be a total of six semesters. Each semester will consist of sixteen weeks.

Design of Program

The B.A. (Vocational Studies) Material Management programme is being offered under Choice-based credit system (CBCS). CBCS offers flexibility of programme structure while ensuring that the student gets a strong foundation in the subject and gains in-depth knowledge of all aspects of the field. The Learning outcomes-based curriculum framework is designed as per CBCS and is intended to suit the present day needs of the student in terms of securing their path towards higher studies or employment.

2. LEARNING OUTCOME BASED APPROACH TO CURRICULUM PLANNING

2.1 Nature and extent of the B.A (VS) Material Management

B.A. (Vocational Studies) Material Management is a six-semester based three years degree course under CBCS programme with a specialization in material management. The programme involves study of following courses:

- 1. Ability Enhancement Compulsory Courses 2 Papers of 2 Credit Hrs. each (Total Credit Hrs. 04)
- 2. Skill Enhancement Courses 4 Papers of 4 Credit Hrs. each (Total Credit Hrs. 16)
- 3. Core Discipline 12 Papers of 6 Credit Hrs. each (Total Credit Hrs.72)
- 4. Elective Courses (Core Discipline) 3 Papers of 6 Credit Hrs. each (Total Credit Hrs. 18)
- 5. Elective Courses (Inter Disciplinary) 3 Papers of 6 Credit Hrs. each (Total Credit Hrs.18)

The students will also be required to undergo internship training at the end of semester IV in the institutions of repute involving material management. In semester V, they will prepare a report based on their training and submit it for evaluation. In lieu of internship and training report thereof, students can also prepare a project in their area of study under the mentorship and supervision of a faculty and submit it for evaluation.

After completion of their study and semester-based evaluation in all the courses, students will be awarded the B.A. (Vocational Studies) Material Management degree.

2.2 Aims of Bachelor's degree programme in (CBCS) B.A. (VOCATIONAL STUDIES) MATERIALS MANAGEMENT

The aims of B.A.(VS) (MM) is to create a pool of trained manpower, who can help in the economic development of the country by effectively managing material and other inventories. As lot of investment is tied up in inventories in various sectors of the economy, an effective management of theirs will be of paramount importance for any country. An effective management of inventories will help in reduction of inventories costs and also in minimization of their wastages. The trained manpower created through the study of this course is expected to help in realization of this national goal.

3. GRADUATE ATTRIBUTES IN SUBJECT

3.1 Lifelong learning

Update their subject knowledge and skills for continuous academic and professional growth.

3.2 Graduate Attributes in Subject

Disciplinary knowledge

To have knowledge of their discipline and will attain professional and technical skills to effectively integrate knowledge with practice.

3.3 Graduate Attributes in Subject

Communication Skills

To equip them with verbal and written communication skills to be able to communicate with all the stakeholders confidently and with clarity.

3.4 Graduate Attributes in Subject

Information/digital literacy

Demonstrates basic knowledge of computers and use of software such as word, excel & power point.

3.5 Graduate Attributes in Subject

Cooperation/Team work

To be able to be part of team with their performance and leadership qualities. To demonstrate the social skills for the team formations and becoming effective team members and collaborating with the group as a leader and an efficient team member with the use of the pedagogical tools of role play for various illustrative cases.

3.6 Graduate Attributes in Subject

Problem solving

To apply relevant skills, methods, techniques and subject knowledge for constructing viable solutions for the theoretical and real-life problems.

3.7 Graduate Attributes in Subject

Research-related skills

To comprehend, consolidate, extend, apply and update their discipline's knowledge and skills for undertaking research proposals and continuous academic and professional growth.

3.8 Graduate Attributes in Subject

Reflective thinking

To use critical and high order thinking skills while reviewing, analysing and assessing the complex problem solutions and making judgements by applying specific strategies and relating the disciplinary knowledge to the situation.

3.9 Graduate Attributes in Subject

Self-directed learning

To take initiatives for some topics and identify resources and study material for additional learning, individually or in groups and to use the strategies to meet learning goals in self-learning environment, under the guidance of the mentor.

4. QUALIFICATION DESCRIPTION

The students of this course should be able to:

- Demonstrate the conceptual knowledge and understanding of the different subjects of this course.
- Critically evaluate and apply the cognitive skills of the discipline in varied situations.
- Undertake decision-making and perform an analysis of the problems in their respective area of study.
- Able to use various techniques studied, for the analysis of the real-life problems and to propose solutions for them.
- Acquire further learning and education and training that will help to develop professional and analytical skills.

5. PROGRAMME LEARNING OUTCOME IN COURSE

The key learning objectives of this programme are:

- To acquire the ability to analyse and evaluate the functions, objectives and importance of material management in an organisation from a wide range of sources in an effective manner.
- To impart knowledge of various functions of material management like material requirement planning, purchasing, stores keeping, warehousing, inventory control techniques and the practices of all these functions in the industry.
- To impart the knowledge of organisation for material management and its linkages with other areas of management.
- To develop understanding of the role of material management in the overall supply chain management, both in theory and practice.
- To provide the knowledge of careers and job prospects in the material management.

6. STRUCTURE OF B.A (VS) MATERIAL MANAGEMENT

B.A. (Vocational Studies) Material Management is a six-semester based three years' degree course under CBCS programme with a specialization in material management. The programme involves study of following courses:

B.A. (VS) Human Resource Management					
	Three year (6- semester)				
	Course Str	ucture under LOCF			
Semester	<u>– I</u>		Credits		
1.1	Environmental Studies/ Language: English/ Hindi/ Modern Indian Language	Ability Enhancement Compulsory Course (AECC)	4		
1.2	English/MIL I	Core Discipline	6		
1.3	Materials Management: An Overview	Core Discipline	6		
1.4	Principles of Microeconomics	Core Discipline	6		
Semester	<u>– II</u>				
2.1	Language: English/ Hindi/Modern Indian Language/Environmental Studies	Ability Enhancement Compulsory Course (AECC)	4		
2.2	MIL/English I	Core Discipline	6		
2.3	Stores Keeping and Stores Accounting	Core Discipline	6		
2.4	Macroeconomics	Core Discipline	6		
Semester	– III				
3.1	MIL/English II	Core Discipline	6		
3.2	Purchase Management-I	Core Discipline	6		
3.3	Indian Economy – Sectoral Issues	Core Discipline	6		
3.4	Computer Concepts and Software Packages	Skill Enhancement Course (SEC)	4		
Semester	<u>– IV</u>				
4.1	MIL/English II	Core Discipline	6		
4.2	Purchase Management-II	Core Discipline	6		
4.3	Labour and Development in India	Core Discipline	6		
4.4	Business Communications and Personality Development	Skill Enhancement Course (SEC)	4		

Semester -	<u> </u>		
5.1	Inventory System and Control Techniques	Elective Core – Discipline Based	6
5.2	Internship Project / Project	Elective Core – Generic	6
5.3	Financial Accounting	Elective Core – Generic	6
5.3	Corporate Laws	Elective Core – Generic	4
5.4	Productivity Management	Skill Enhancement Course (SEC)	4
Semester	<u> </u>		
6.1	Material Logistics and Distribution Management	Elective Core – Discipline Based	6
	Globalization	Elective Core – Discipline	6
6.2	OR	Based	_
	Supply Chain Management		6
	Business Law		6
6.3	OR	Elective Core – Generic	
	Materials Planning and Control		6
6.4	Quality Management	Skill Enhancement Course (SEC)	4

B.A. (VS) Material Management Semester I Paper: MM 1.1

Environmental Studies/ Language: English/Hindi/Modern Indian Language Ability Enhancement Compulsory Course - (AECC) Credit:4

Duration: 3 hours Marks: 100 Lectures: 60

B.A. (VS) Material Management Semester I Paper: MM 1.2 English I / MIL I Core Discipline - (CD) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

B.A (VS) Material Management Semester I

Paper: MM 1.3

Materials Management: An Overview Core Course - (CC) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

To introduce the students to the concept, functions, objectives and importance of material management, a managerial function in an organization. Also, to give them an elementary idea of material management linkages with other areas of management like supply chain management and production processes.

Course Learning Outcomes:

CO1: Ability to understand thoroughly the conceptual framework of Material Management, its scope, objectives, functions and advantages. Identification of both internal and external interfaces of material management. Also, to develop an understanding of organizational structure of material management.

CO2: Develop a basic understanding of Supply Chain Management System in an organization. Analysing the role of material management in the overall supply chain management.

CO3: Develop an understanding of the functions of different areas of management and their linkages with material management.

CO4: Develop familiarity with broad categories of production processes, machines and tools used in industries.

CO5: Understanding of cost concepts, classification of costs, preparation of cost sheet and specific costs associated with material management

Contents

Unit 1

Introduction to Materials Management

15

Meaning, definition, scope and functions of Materials Management, Objectives and Advantages of Materials Management. Areas involved in material management. Interfaces of Materials Management: Internal and external interfaces. Organisation for Material Management, Integrated materials management system and its advantages.

Unit 2

Supply Chain Management

10

Concept, objectives of supply – production and distribution system, Role and Management of flow of material in supply chain management.

Unit 3

Material Management Linkages

Linkages with other functional areas of Management i.e. Production, Accounting and Finance, Marketing, MM, IT, TQM. A Brief discussion on the functions of each functional area of Management.

Unit 4

Elements of Production Processes

10

10

Familiarity with broad categories of production processes used in industries. Commonly used machines and tools in industries.

Unit 5

Cost concepts, classification and cost sheet

15

Concept of cost, cost centre, cost unit and cost objects. Cost classification and preparation of cost sheet. Specific cost associated with material management.

References

- 1. Dutta A.K., Materials Management: Procedures, Text and cases, Prentice Hall of India Pvt. Ltd., New Delhi.
- 2. Gopalakrishnan, P. and Sundareson, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi.
- 3. Varma, M.M., Essentials of Storekeeping and Purchasing, Sultan Chand and Sons, New Delhi.
- 4. Shah N.M. An Integrated concept of Materials Management, Indian Institute of Materials Management, Baroda Branch, Baroda.
- 5. Sharma S.C., Material Management and Materials Handling, Khanna Publishers, New Delhi.
- 6. Arnold, Champman and Ramakrishnan, Introduction to Materials Management Pearson Education, Inc.
- 7. Pooler Victor H. Purchasing and Supply Management, Creating the Vision, New York, Chapman & Hall
- 8. Singh, Surender. Elements of Cost Accounting Kitab Mahal, Allahabad/New Delhi.

Note: Latest editions of the books should be used.

Teaching Learning Process, Assessment methods and teaching plan

Unit No.	Learning outcome	Teaching and Learning	Assessment tasks
		process	
1 (2	A1.11.	D.11 C1 /	A 1 ' . 1 . 1
1 (3	Ability to understand	Delivery of lectures	Asking students oral
weeks)	thoroughly the	explaining meaning,	questions in the class
	conceptual framework	definition, scope and	
	of Material	functions of materials	Preparation of
	Management, its scope,	management, its objectives	project
	objectives, functions	and advantages and other	
	and advantages.	topics contained in the	
	Identification of both	unit. Lectures will also	
	internal and external	contain Power-Point	
	interfaces of material	Presentation. This will be	

	management. Also to	followed with interactive	
	develop an	discussion with students to	
	understanding of	improve their	
	organizational structure	understanding of the	
	of material	topics.	
	management	topies.	
2 (2	Develop a basic	Delivery of lectures	MCQ on the topic,
weeks)	understanding of	explaining supply chain	mod on the topic,
, recitis)	supply chain	management system in an	Class test based on
	management system in	organization. Lectures will	unit one and two
	an organization.	also contain Power-Point	diff one and two
	Analyzing the role of	Presentation. This will be	
	material management	followed with interactive	
	in the overall supply	discussion with students to	
	chain management.	improve their	
	enam management.	understanding of the topics	
3 (2	Develop an	Lectures with Power Point	Asking students oral
weeks)	understanding of the	Presentation explaining	questions in the class
	functions of other areas	functions of different areas	1
	of management and	of management and their	Presentation by
	their linkages with	linkages with material	students
	material management.	management. This will be	
		followed with interactive	
		discussion with students to	
		improve their	
		understanding of the topics	
4 (2	Develop familiarity	Delivery of lectures	Home
weeks)	with broad categories	explaining the broad	assignment/project
	of production	categories of production	
	processes, machines	processes used in	
	and tools used in	industries and commonly	
	industries.	used machines and tools in	
		industries. Lectures will	
		also contain Power-Point	
		Presentation. This will be	
		followed with interactive	
		discussion with students to	
		improve their	
		understanding of the topic.	
5 (3	Understanding of cost	Delivery of lectures	Students
weeks)	concepts, classification	explaining concept of cost,	Presentation
	of costs, preparation of	cost centre, cost unit and	
	cost sheet and specific	cost objects. Cost	Class test based on
	costs associated with	classification and	units 3,4 and 5
	material management.	preparation of cost sheet.	
		Specific cost associated	
		with material management.	
		Lastumas millalas as mis	
		Lectures will also contain	
		Power-Point Presentation.	
		This will be followed with	

interactive discussion with students to improve their understanding of the topic.	
Solving practical problems	
on cost sheet.	

^{*}Assessment tasks listed here are indicative and may vary

Keywords

Materials Management, Supply chain management, Distribution system, Functional areas of management, Production processes, Machines and tools, Cost Classification, Cost sheet

B.A. (VS) Material Management Semester I Paper: MM 1.4 Principles of Microeconomics Core Discipline - (CD) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

B.A. (VS) Material Management Semester II Paper: MM 2.1

Language: English/ Hindi/ Modern Indian Language/ Environmental Studies Ability Enhancement Compulsory Course - (AECC) Credit:04

Duration: 3 hours Marks: 100 Lectures: 60

B.A. (VS) Material Management Semester II Paper: MM 2.2 MIL I / English I Core Discipline - (CD) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

B.A (VS) Material Management

Semester II Paper: MM 2.3

Stores Keeping and Stores Accounting Core Course - (CC) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

To apprise the students about store-keeping function and the accounting procedure involved in it.

Course Learning Outcomes

CO1: Ability to understand thoroughly the functions of store-keeping, its objective, types and layout of stores.

CO2: Develop an understanding of procedure for receipt of materials, inspection and testing of materials, rejection and returns of materials, standard forms used for all these purposes, passing of Bills/invoices for payment. Also learn the need, advantages and different methods of codification materials.

CO3: Ability to understand the procedure for issue of materials, maintenance of store records and different methods of pricing of material issues. Students should be able to solve practical problems based on different methods of pricing of material issues.

CO4: Develop an understanding of different types of material losses: their meaning, accounting treatment and control. Also learn the ability to distinguish among these losses.

CO5: Understanding of various types of material handling equipment used in the industry and their advantages.

Contents

Unit 1:

Store keeping

Introduction, objectives and functions of store keeping, location and layout of stores. Types of stores.

Unit 2

Receipt of Materials and their Codification

12

12

- (a) Receipt of Materials: Receipt procedure, inspection and testing of materials, Rejection and Returns of materials. Forms used in receiving of materials like Material Received Note, Inspection Report, Rejection Report etc. Passing of Bills/invoices for payment.
- (b) Codification of Materials: Need for codifications of materials, different methods of codification of materials, suitability criteria.

Unit 3

Issue of Materials

Procedure for issue of materials and different forms used in it. Maintenance of store records like bin card and store ledger. Pricing of material issues – different methods like FIFO, LIFO, Simple average, weighted average, standard price, Replacement / market price etc.

Unit 4

Material losses 12

Meaning, accounting treatment and control of different type of material losses (waste, scrap, spoilage, defectives, obsolescence etc.)

Disposal of waste and scrap and cost associated with them, legal and environmental issues.

Unit 5

Store Handling Equipment

12

Advantages of using stores handling equipment, Types of handling equipment: manual and mechanical devices.

References

- **1.** Dutta A.K., Materials Management: Procedures, Text and cases, Prentice Hall of India Pvt. Ltd., New Delhi.
- **2.** Gopalakrishnan, P. and Sundareson, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi.
- 3. Singh, Surender. Elements of Cost Accounting Kitab Mahal, Allahabad/New Delhi
- **4.** Chunawalla, S.A., Materials and Purchase Management, Himalaya Publishing House, New Delhi
- **5.** Verma, M.M., Essentials of Storekeeping and Purchasing, Sultan Chand and Sons, New Delhi.
- **6.** Shah N.M. An Integrated concept of Materials Management, Indian Institute of Materials Management, Baroda Branch, Baroda.
- 7. Sharma S.C., Material Management and Materials Handling, Khanna Publishers, New Delhi.
- **8.** Pooler Victor H. Purchasing and Supply Management, Creating the Vision, New York, Chapman & Hall,
- **9.** Menon K.S. (1995) Purchasing and Inventory Control, 3rd Ed. Wheeler Publishing, Allahabad
- 10. Saxena V.K. & Vashisht C.D.: Cot Accounting, Sultan Chand and Sons, New Delhi
- **11.** Maheshwari and Mittal, Cost Accounting: Principles and Practice, Shree Mahavir Book Depot, Delhi

Note: Latest editions of the books should be used.

Teaching Learning Process, Assessment methods and teaching plan

Unit No.	Learning outcome	Teaching and Learning process	Assessment tasks
1 (3 weeks)	Ability to understand thoroughly the functions of	Delivery of lectures explaining functions of storekeeping, its	Asking students oral questions in the class
	storekeeping, its	objectives, location and layout of stores. Types of	Preparation of project

	objective types and	stores with Power-Point	
	objective, types and layout of stores.	Presentation. This will be	
	layout of stores.	followed with interactive	
		discussion with students to	
		improve their	
		understanding of the	
2 (2	5 1	topics.	1.00
2 (3	Develop an	Delivery of lectures	MCQ on the topic,
weeks)	understanding of	explaining procedure for	
	procedure for receipt of	receipt, inspection and	Class test based on
	materials, inspection	testing of materials, their	unit one and two
	and testing of materials,	rejection and returns	
	rejection and returns of	through Power-Point	
	materials, standard	Presentation of various	
	forms used for all these	forms used in receiving of	
	purposes, passing of	materials and codification	
	Bills/invoices for	of materials This will be	
	payment. Also learn the	followed with interactive	
	need, advantages and	discussion with students to	
	different methods of	improve their	
	codification materials.	understanding of the	
		topics.	
3 (3	Ability to understand	Delivery of lectures	Asking students oral
weeks)	the procedure for issue	explaining procedure for	questions in the class
	of materials,	issue of materials,	questions in the class
	maintenance of store	maintenance of store	Solution of Practical
	records and different	records and different	problems based on
	methods of pricing of	methods of pricing of	different methods of
	material issues.	material issues through	pricing of material
	Students should be able	Power-Point Presentation.	issues
	to solve practical	This will be followed with	155005
	problems based on	interactive discussion with	Presentation by
	different methods of		students
		students to improve their	students
	pricing of material	understanding of the	
	issues.	topics. Practical problems	
		based on different methods	
		of pricing of material	
		issues will be solved in the	
4 (2	D1	class.	II
4 (3	Develop an	Delivery of lectures	Home
weeks)	understanding	explaining meaning,	assignment/project
	of different types of	accounting treatment and	
	material losses: their	control of different type of	
	meaning, accounting	material losses. Power-	
	treatment and control.	Point Presentation on	
	Also learn the ability to	preparation of material	
	distinguish among these	losses reports.	
	losses		
5 (3	Understanding of	Delivery of lectures along	Students
weeks)	various types of	with Power Point	Presentation
	material handling	Presentation explaining	

1 1	different types of material handling equipment used	Class test based on units 3,4 and 5
advantages. i	in the industry and their advantages.	ames 5,1 and 5

^{*}Assessment tasks listed here are indicative and may vary

Keywords

Store keeping, Stores, Materials inspection, Materials rejection, Codification, Materials, Pricing methods of materials, Material losses, materials scrap, Store handling, equipment

B.A. (VS) Material Management Semester II Paper: MM 2.4 Macroeconomics Core Discipline - (CD) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

B.A. (VS) Material Management Semester III Paper: MM 3.1 English II/ MIL II Core Discipline - (CD) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

B.A (VS) Material ManagementSamueltan III

Semester III Paper: MM 3.2

Purchase Management-I Core Course - (CC) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The Course equips the students about purchasing and its systems and procedures. It also gives an understanding of price forecasting, special purchase systems, pubic buying and online purchasing/buying.

Course Learning Outcomes

CO1: Ability to understand thoroughly the conceptual framework of purchase management: its importance, functions, objectives and organization. Centralized and decentralized purchasing,

CO2: Develop a through understanding of procedure for purchase of materials like prepurchase considerations, standard purchase procedure, post-purchase issues, standard form used in purchasing, follow-up order, cancellation of order, Bill of Materials, etc.

CO3: Ability to develop an understanding of the special purchase systems and price forecasting and its impact.

CO4: Develop an understanding of different methods of public buying.

CO5: Understanding of concept, advantages, procedure of online purchasing and its current practices.

Contents

Unit 1

Purchase Management

12

Introduction, importance and functions of purchase Department, Organization for purchase function, centralized and decentralized purchasing, objectives of purchasing i.e. 6 R's of purchasing.

Unit 2

Purchase Procedure

12

Sources of supply: vendor selection and rating, Material specifications, Pre-purchase considerations, standard purchase procedure, post-purchase issues. Standard form used in purchasing like purchase requisition, tender / quotation documents, schedule of quotations, purchase order, follow-up order, cancellation of order, Bill of Materials etc.

Unit 3

Special Purchase Systems and Price Forecasting

12

(a) **Special Purchase Systems:** Forward Purchase, Tender purchase, Blanket order, zero stock, Rate contract, Purchases of capital equipment and leasing.

(b) Price Forecasting: Price and pricing impact, price practices, price negotiations hard bargaining and fixing. Purchasing under fluctuating prices, purchasing under uncertainty, Negotiations regarding quality, terms of contract, delivery, payment schedule, cash discount, quality considerations, etc.

Unit 4

Public Buying 12

Difference between Government purchasing and industrial purchasing, purchasing through Government e- Marketing (GeM) platform: advantages and limitations, DGS&D Rate contract, Buying from Kendriya Bhandars, NICSI etc.

Unit 5

Online Purchasing

Concept, advantages, procedure of online purchasing and current online purchase practices.

References

- 1. Dutta A.K., Materials Management: Procedures, Text and cases, Prentice Hall of India Pvt. Ltd., New Delhi.
- 2. Gopalakrishnan, P. and Sundareson, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi.
- 3. Singh, Surender. Elements of Cost Accounting Kitab Mahal, Allahabad/New Delhi
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- 5. Verma, M.M., Essentials of Storekeeping and Purchasing, Sultan Chand and Sons, New Delhi.
- 6. Shah N.M. An Integrated concept of Materials Management, Indian Institute of Materials Management, Baroda Branch, Baroda
- 7. Sharma S.C., Material Management and Materials Handling, Khanna Publishers, New Delhi.
- 8. Pooler Victor H. Purchasing and Supply Management, Creating the Vision, New York, Chapman & Hall,
- 9. Arnold, Champman and Ramakrishnan, Introduction to Materials Management 5th ed., 2007 Pearson Education, Inc
- 10. Lee, L. and Dobler, D.W. (1984), Purchasing and Materials Management, McGraw Hill, New York
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- 12. Menon K.S. (1995) Purchasing and Inventory Control, 3rd Ed. Wheeler Publishing, Allahabad
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- 14. Saxena V.K. & Vashisht C.D.: Cot Accounting, Sultan Chand and Sons, New Delhi
- 15. Maheshwari and Mittal, Cost Accounting: Principles and Practice, Shree Mahavir Book Depot, Delhi

Note: Latest editions of the books should be used.

Teaching Learning Process, Assessment methods and teaching plan

Unit No.	Learning outcome	Teaching and Learning process	Assessment tasks
1 (2.4 weeks)	Ability to understand thoroughly the conceptual framework of purchase management: its importance, functions, objectives and organization. Centralized and decentralized purchasing.	Delivery of lectures, explaining conceptual framework of purchase management: its importance, functions, objectives and organization. Lectures will be aided by Power-Point Presentation. This will be followed with interactive discussion with students to improve their understanding of the topics.	Asking students oral questions in the class Preparation of project.
2 (2.4 weeks)	Develop an through understanding of procedure for purchase of materials like prepurchase considerations, standard purchase procedure, post-purchase issues, standard form used in purchasing, follow-up order, cancellation of order, Bill of Materials, etc.	Lectures with Power Point Presentation explaining conceptual framework of procedure for purchase of materials with discussion on standard forms used in the procedure. This will be followed with interactive discussion with students to improve their understanding of the topics.	MCQ on the topic, Class test based on unit one and two
3 (2.4 weeks)	Ability to develop an understanding of the special purchase systems and price forecasting and its impact.	Lectures will be delivered along with Power Point Presentation explaining special purchase systems, price forecasting and its impact This will be followed with interactive discussion with students to improve their understanding of the topics	Asking students oral questions in the class Presentation by students
4 (2.4 weeks)	Develop an understanding of different methods of public buying.	Delivery of lectures, explaining different methods of public buying like Government e- Marketing (GeM) platform, DGS&D Rate contract, buying from Kendriya Bhandars, NICSI etc Lectures will be aided by	Home assignment/project

		Power-Point Presentation. This will be followed with interactive discussion with students to improve their understanding of the topics.	
5 (2.4	Understanding of	Delivery of	Students
weeks)	concept, advantages,	lectures explaining	Presentation
	procedure of online	advantages, and procedure	
	purchasing and its	of online purchasing and its	Class test based on
	current practices.	current practices with	units 3,4 and 5
		Power-Point Presentation.	
		This will be followed with	
		interactive discussion with	
		students to improve their	
		understanding of the topics.	

^{*}Assessment tasks listed here are indicative and may vary

Keywords

Purchase department, centralized, Supply, requisition, quotation, bill, tender, bargaining, fixing, negotiations, GeM, DGS&D, NICSI, Online practices

B.A (VS) Material Management

Semester III Paper: MM 3.3 Indian Economy

Core Course - (CC) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The objective of the course is to provide the students a basic understanding of evolution of different sectors of Indian economy in the course of its development after independence. It would help them meaningfully reflect on the issues that the individual sectors are currently embroiled.

Course Learning Outcomes

After completing this course, the students would be able to:

CO1: understand the process of development of the Indian agricultural economy, its institutional framework facilitating use of inputs and technology.

CO2: critically evaluate different policy instruments used and their impacts in the context of Indian agriculture.

CO3: understand evolving structure, policy instruments and dynamics of Indian industries, including public sector and MSMEs.

CO4: understand financing pattern of Indian industries.

CO5: understand the nuances of the service sector-led growth in India.

Contents

Unit 1:

Agriculture: Institutional Framework and Inputs

12

Agriculture and Economic Development.

Institutional framework of Indian agriculture: Land tenure system and land Reforms.

Agricultural inputs: Seeds, fertilizers, agro-chemicals, machinery with special reference to green revolution; Agricultural labour and issues related to wage and employment.

Unit 2:

Policy Instruments for Agriculture and Agricultural Growth

13

Agricultural price policy, Food management & food security in India

Agricultural marketing in India: issues, challenges & recent developments

Role of institutional and technological factors in agricultural growth: new technology – Green revolution and post reform developments.

Agricultural investment - Public and Private

Unit 3

Industrial Development

Phases of growth and evolving structure of industry

Industrial and Licensing Policies in the Pre-and Post-reform periods: Role of large, medium, small and micro industries

Reforms and changing role of public sector

Unit 4:

Industrial Finance and Foreign Investment

11

15

Changes in the pattern of industrial financing - SFCs, PIs, corporate debt market, bank finance, microfinance

Foreign Direct investment, Foreign Institutional Investment

Unit 5:

Service Sector 09

Importance of service sector in Indian economy

Growth and changes in the structure of service sector - the role of reforms

Major components of service sector, the issue of service sector led growth in India.

References

1. Mishra & Puri (MP) Chapters 17, 20, 21, and 25.

https://epgp.inflibnet.ac.in/ahl.php?csrno=11, EPG Pathshala, Sectoral Growth of Indian Economy (P 10) Module Nos 1, 2, 3,4, 5, 9

2. MP - Chapters 18, 20, 21, 22, 23.

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3. MP - Chapters 26, 28, 29, 30 and 31.

https://epgp.inflibnet.ac.in/ahl.php?csrno=11, EPG Pathshala, Sectoral Growth of Indian Economy (P 10) Module Nos 11, 13, 14, 15

- 4. MP- Chapters 39, 48 and 49, and Chapter 22, PP. 285-89.
- 5. MP- Chapter 35.

https://epgp.inflibnet.ac.in/ahl.php?csrno=11, EPG Pathshala, Sectoral Growth of Indian Economy (P 10) Module No 18

- 6. S.K. Mishra and V. K. Puri, Indian Economy: Its Development Experience, 67th edition.
- 7. Uma Kapila, Indian Economy: Performance and Policy, latest edition
- 8. Gaurav Datt and Ashwani Mahajan, Datt and Sundharam Indian Economy, latest edition
- 9. https://epgp.inflibnet.ac.in/ahl.php?csrno=11, EPG Pathshala, Sectoral Growth of Indian Economy (P 10) Module Nos 1, 2, 3, 4,5, 6,7,8, 9, 10, 11,13,

Additional References:

- 1. Kaushik Basu and Annemie Maertens (eds.) The New Oxford Companion to Economics in India (2 Volumes): 2 Volumes, 2011.
- 2. Pradip Kumar Biswas and Panchanan Das (eds.) Indian Economy: Reforms and Development, Springer, Singapore, (forthcoming) ISBN: 978-981-13-8268-0, 2019. https://www.springer.com/gp/book/9789811382680

Teaching Learning Process, Assessment Methods and Teaching Plan

Weekly schedule	Unit	Hours	Course learning	Teaching Learning Process*	Assessment Methods	
	no.		Outcomes			
1 to 3	1	12	Students will be able to understand the process of development of the Indian agricultural economy, its institutional framework facilitating use of inputs and technology.	Lectures in the classes on institutional framework facilitating usage of inputs and technology in agriculture followed by discussion with smaller group of students for further clarification on each of the points taught in the class as well as clarifying any quarry by the students.	Class test, oral presentation, group discussion and assignment on this topic.	
4 to 6	2	13	Students would be able to critically evaluate different policy instruments used and their impacts in the context of Indian agriculture.	There would be lectures in the classes on different policy instruments used in Indian agriculture and their effects. These lectures would be followed by interaction with smaller group of students for further clarification of each of the points taught.	Class tests, oral presentation, group discussion and assignments on this topic.	
7 to 9	3	15	Students will understand evolving structure, policy instruments and dynamics of Indian industries, including public sector and MSMEs.	There would be lectures in the classes on the evolving structure of industries, different policies used, as well as on MSMEs and public sector. Lectures would be complemented by tutorials involving close interaction with small group of students.	Class tests, oral presentation, group discussion and assignments on this topic.	

10& 11	4	11	Students will understand financing pattern of Indian industries.	There would be lectures in the classes on industrial financing through SFCs, PIs, corporate debt market, bank finance, microfinance, FDI and FII. Lectures would be complemented by tutorials involving close interaction with small group of	Class tests, oral presentation, group discussion and assignments on this topic.
11 & 12	5	9	Students will understand the nuances of the service sector-led growth in India.	students. There would be detailed discussion on the growth and changes in the structure of service sector, including the role of reforms in it. Lectures would be complemented by tutorials involving close interaction with small group of students.	Class tests, oral presentation, group discussion and assignments on this topic.

^{*}Assessment methods listed here are indicative and may vary

Keywords

Agriculture, manufacturing, trade, services, finance, SME, productivity, green revolution, FDI.

B.A (VS) Material Management Semester III Paper: MM 3.4

Computer Concepts and Software Packages Skill-Enhancement Elective Course - (SEC) Credit:4

Duration: 3 hours Marks: 100 Lectures: 40

Course Objective (2-3)

By the end of the semester each student will be able to:

- understand and appreciate the application of computers including their evolution and characteristics
- grasp and perform number system conversion
- understand the fundamental hardware components, memory storage devices and software aspect required to resolve everyday issues
- understand the importance of operating system and demonstrate the use of different services provided by an OS
- fully grasp the networking concepts including architecture and topology, Internet terminology and working efficiently on a web browser
- comprehend the need and used of MS-Office and demonstrate the use of software for the word processing, spreadsheet related tasks and presentations
- outline the latest development in the field of computers such as artificial intelligence, virtual reality and Information Systems

Course Learning Outcomes

CO1: The student will be able to convert number system into any other number system with ease

CO2: Identify components of a computer system and use them appropriately to achieve a task

CO3: The student will be able to fully understand the importance of operating system and grasp its functioning

CO4: Grasp the significance and terminology of computer networking and Internet. The students can apply their comprehensive knowledge to real life situations

CO5: The students will be able to identify the required MS-Office component and apply the comprehensive knowledge to deliver the task

CO6: The student will be able to relate with the latest development in the field of computer and technology

Contents

Unit 1

Basic Concepts 05

Meaning, characteristics and applications of a computer, advantages and limitations of a computer, classification of computers based on technology, application and size, generation of computers, meaning of Data, Information and Knowledge, Data types, data storage, data representation such as ASCII, number system conversion.

Unit 2

Components of Computers

05

Hardware components: input devices, output devices, system unit, Software components: Application software: general purpose packaged software and tailor – made software, System software: operating system, interpreter, compiler, linker, loader, Memory Storage devices, Types of programming languages.

Unit 3

Operating System

05

Need and functions of an operating system, graphic user interface and character user interface, types of operating system (Batch Operating system, Real-time operating system, Time sharing operating system, distributed operating system and Multiprogramming operating system) Windows environment: application and document, Windows interface such as icons, lists, menus, dialog box, etc., Desktop, control panel, system tools, utilities such as calculator, calendar, etc., Explorer: file types, attributes, names, folders, drives, devices, File functions: create, open, close, delete, rename, move, cut, copy, paste, etc.

Unit 4

Introduction to Networks and Internet

07

Meaning and types of networks - LAN, MAN and WAN, network topologies, network architecture, Internet, difference between internet and intranet, Basics: functions, growth, anatomy, uses, wireless and Wi-Fi, Internet services: ISP, types of accounts, World Wide Web: websites file transfer, browsing, searching, network and Internet terminology

Unit 5

Office Applications

13

Meaning and applications of word processing, spreadsheets and presentation, MS word: formatting text, writing basic document using word, Header and Footer, page formatting, paragraph formatting, saving a document, printing a document. Mail Merge MS excel: creating a workbook, saving a workbook, editing a workbook, creating a series, use of basic formulae in Excel, sorting data, creating simple charts, use of functions in Excel: Mathematical, Logical- IF, AND, OR, NOT, Statistical. Application of Excel: Payroll, Basic Lease statement, Loan statement.

MS PowerPoint: create animation of text, creating simple presentation including slide transitions, bullets etc

Unit 6

Latest developments

05

Internet of things, Artificial Intelligence and virtual Reality, Meaning of Information systems, Types of IS-MIS, DSS, TPS

Practical

Time: 60 Minutes Maximum Marks: 25

Description of Question	Marks	Time
		Allowed
Lab questions testing various concepts MS-Word, MS-PowerPoint and MS-Excel as mentioned in Unit V (Office Applications) ONLY	25	60 minutes

• There is no Internal Assessment in the practical component of this paper.

References

- 1. Computer Fundamentals and Essential Tools by H N Tiwari and Hem Chand Jain
- 2. Computer Applications in Business by Dr. Sushila Madan, Scholar Tech Press

Additional Resources:

- 1. Computer Fundamentals by Dr. Anita Goel, Pearson Publication.
- 2. Microsoft Office 2010 by Bittu Kumar, V&S Publishers

Teaching Learning Process, Assessment Methods and Teaching Plan

Wee	Unit	Hour	Unit Name	Learning	Teaching	Assessment Me
k	Numb	S		Outcome	Learning	thods
	er				Process	
1.25	1	5	Basic Concepts	The student will be able to convert number system into any other number system with ease	A general overview is undertaken on the basic concepts of computer	The assessment methods such as tests, assignments must identify the academic and professional skills in the students
1.25	2	5	Component s of Computers	Identify components of a computer system and use them appropriatel	A thorough discussion is undertaken to demonstrate the functioning of a computer	A combination of MCQs and assignments can be used to assess the students' understanding

				y to achieve	system. The	
				a task	student can	
				u tusk	understand	
					the	
					functioning	
					of a computer	
					system	
1.25	3	5	Operating	The student	Discussion is	Open-book and
1.23	3	3	System	will be able	encouraged	closed book tests
			System	to fully	amongst the	along with viva
				understand	students so as	voce
				the	to recognize	VOCC
				importance	the	
				of operating	importance of	
				system and	an operating	
				grasp its	system in a	
				functioning	computing	
				Tunctioning	environment.	
1.75	4	7	Introduction	Grasp the	An overview	Case study analysis
1.75	7	′	to Networks	significance	is given into	and reports
			and Internet	and	the vast	and reports
			and internet	terminology	world of	
				of computer	networking	
				networking	and Internet.	
				and Internet.	Examples are	
				The students	discussed and	
				can apply	demonstrated	
				their	through PPTs	
				comprehensi	so that the	
				ve	student can	
				knowledge	understand	
				to real life	the	
				situations	importance of	
				Situations	networking	
3.25	5	13	Office	The students	Practical	Practical
	-		Application	will be able	application of	assignments,
			S	to identify	MS-Office is	observation and
				the required	demonstrated	evaluation of
				MS-Office	in a lab	practical skills
				component	environment	r
				and apply	and the	
				the	student is	
				comprehensi	encouraged	
				ve	to implement	
				knowledge	case studies	
				to deliver		
				the task		
1.25	6	5	Latest	The student	A Discussion	MCQs and viva
			Developme	will be able	is undertaken	voce
					ı	
			nts	to relate	to discuss the	
					1	i l

		latest development	developments and examples	
		in the field	are discussed	
		of computer	through	
		and	PPTs, case	
		technology	studies, etc	

Data, Information, Knowledge, number conversion, hardware, system software, application software, operating system, network, Internet, artificial intelligence, Information Systems

B.A. (VS) Material Management Semester IV Paper: MM 4.1 MIL II/ English II Core Discipline - (CD) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

*Course Contents to be Provided by Respective Concerned Department

B.A (VS) Material Management

Semester IV Paper: MM 4.2

Purchase Management-II Core Course - (CC) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

To acquaint the student to ethical, legal, quality and other issues involved in purchase management. Also, to give him an understanding of procedure for international purchasing and import substitution.

Course Learning Outcomes

CO1: Ability to understand thoroughly buyer- seller relationship, its importance and other issues involved in it. Also, to learn ethical issues in purchasing.

CO2: Develop a thorough understanding of legal issues in purchasing by studying law of contract, contract of sale of goods, conditions and warranties, rules regarding transfer of property, Negotiable Instrument Act, IT Act, 2000.

CO3: Ability to develop an understanding of the procedure involved in insurance buying and claim management. Also to learn about quality control aspects in purchasing.

CO4: Develop an understanding of procedure, documentation and legal issues involved in international purchasing.

CO5: Understanding of concept of import substitution, its advantages and problems in it. Also learn about issues like research and development, transfer of technology, standardization.

Contents

Unit 1:

Buyer- seller Relationship

12

Importance of good buyer-seller relationship, Relation with supplier-policies and issues in relationship, Ethical issues in purchasing.

Unit 2

Legal issues in Purchasing

12

Law of Contract, Contract of Sale of Goods, Conditions and Warranties, Rules Regarding Transfer of Property. Negotiable Instrument Act, IT Act 2000

Unit 3

Insurance Buying and Quality Control in Purchasing

12

- (a) Insurance Buying: Arranging adequate insurance cover and claim management.
- **(b) Quality Control in Purchasing;** Concept of Total Quality Management (TQM), ISO 9000 standards and other certification, Role of Material Management in TQM. Value Analysis and Value Engineering and their benefits.

Unit 4:

International Purchasing

12

International Purchasing: Need for International Purchase, Direct and Indirect Buying. Procedure, Documentation, terms of payments and Legal-Framework of International Purchasing.

Unit 5:

Import Substitution

12

Import substitution: concept, needs and advantages. Research and Development, Transfer of Technology, Standardization, Problems in Import Substitution.

References

- 1. Dutta A.K., Materials Management: Procedures, Text and cases, Prentice Hall of India Pvt. Ltd., New Delhi.
- 2. Gopalakrishnan, P. and Sundareson, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi.
- 3. Chunawalla, S.A., Materials and Purchase Management, Himalaya Publishing House, New Delhi
- 4. Verma, M.M., Essentials of Storekeeping and Purchasing, Sultan Chand and Sons, New Delhi.
- 5. Shah N.M. An Integrated concept of Materials Management, Indian Institute of Materials Management, Baroda Branch, Baroda.
- 6. Sharma S.C., Material Management and Materials Handling, Khanna Publishers, New Delhi.
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- 13. International Marketing and Purchasing of Industrial Goods, John Wiley, New York.
- 14. Combs, P.H. (1976). Handbook of International Purchasiong, Cahners Books, Books, Boston

Note: Latest editions of the books should be used.

Teaching Learning Process, Assessment methods and teaching plan

Unit No.	Learning outcome	Teaching and Learning process	Assessment tasks
1 (2.4 weeks)	Ability to understand thoroughly buyer- seller relationship, its	Delivery of lectures, explaining importance of good buyer-seller	Asking students oral questions in the class
	importance and other issues involved in it.	relationship, ethical issues in purchasing. Lectures	Preparation of project.

	Also, to learn ethical issues in purchasing	will be aided by Power- Point Presentation. This will be followed with interactive discussion with students to improve their understanding of the	
2 (2.4 weeks)	Develop a thorough understanding of legal issues in purchasing by studying law of contract, contract of sale of goods, conditions and warranties, rules regarding transfer of property, Negotiable Instrument Act, IT Act, 2000	belivery of lectures, explaining Law of Contract, Contract of Sale of Goods, Conditions and Warranties, Rules Regarding Transfer of Property. Negotiable Instrument Act, IT Act, 2000. Lectures will be aided by Power-Point Presentation. This will be followed with interactive discussion with students to improve their understanding of the topics.	MCQ on the topic Class test based on unit one and two
3 (2.4 weeks)	Ability to develop an understanding of the procedure involved in insurance buying and claim management. Also to learn about quality control aspects in purchasing	Lectures with Power Point Presentation explaining topics on Insurance Buying and Quality Control in Purchasing. This will be followed with interactive discussion with students to improve their understanding of the topics.	Asking students oral questions in the class Presentation by students
4 (2.4 weeks)	Develop an understanding of procedure, documentation and legal issues involved in international purchasing	Delivery of lectures along with Power-Point Presentation explaining all issues relating to International Purchasing. This will be followed by an interactive discussion with students to improve their understanding of the topics.	Home assignment/project
5 (2.4 weeks)	Understanding of concept of import substitution, its advantages and problems in it. Also learn about issues like research and development, transfer	Delivery of lectures, explaining import substitution its concept, needs and advantages, research and development, transfer of technology, standardization, problems in import substitution.	Students Presentation Class test based on units 3,4 and 5

of technolo	gy,	Lectures will be aided by	
standardiza	tion	Power-Point Presentation.	
	,	This will be followed with	
	j	interactive discussion with	
	:	students to improve their	
	1	understanding of the	
	1	topics.	

^{*}Assessment tasks listed here are indicative and may vary

Buyer-seller relationship, ethical, Contract, Conditions, Warranties, Negotiable Instrument Act, 1881, Insurance, Quality, TQM, Value analysis, Value engineering, International purchase, legal framework, Import substitution research and development, technology, standardization

B.A (VS) Material Management Semester IV

Paper: MM 4.3

Labour and Development in India Core Course - (CC) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The course is designed to equip the students with conceptual, empirical and legal issues with special reference to India. The focus of the course would be on the changing profile and position of labour in modern India and the specific problems in the post reform period. The role of state, nation and international labour organisations will be emphasized.

Course Learning Outcomes

CO1: The course will help students to understand basic theories of Labour market and Identify features and challenges of India's labour market

CO2: The course will inculcate a deep understanding regarding evolution of labour market and it will enable students to identify different forms of labour and also this unit provide knowledge about various labour laws associated with these forms of labour

CO3: The course will provide knowledge about the evolution of trade union movement in India and learners will be able to analyse the role of trade unions in the changing economic environment of the country

CO4: The course enables students to Identify the state intervention in labour market in the form of administration machinery, national commission on labour, Dispute settlement mechanism and Labour regulation.

CO5: This unit intends the learner to gain knowledge in the role of international agencies in setting labour standards in India

Contents

Unit 1:

Economics of labour market

12

- 1.1 Wage rate determination in labour market: Labour Demand, Labour Supply, Determination of wages, Minimum wage laws, Minimum wage legislation
- 1.2 India's labour market
- a) Employment and unemployment: Concepts, measurement, trends and types of unemployment
 - b) Dynamics of economic and occupational structure: Growing importance of tertiary sector

Unit 2:

Forms of labour

- 2.1 Evolution of Labour market in India:
 - a) Pre- colonial pattern of Industrial Development
 - b) Post-colonial Pattern of Development: Industrialisation, Planning and achievements

- 2.2 Types of labour and associated labour legislation
 - a) Organised and unorganised labour
 - b) Rural Labour
 - c) Migrant Labour
 - d) Bonded labour
 - e) Women and child labour

Unit 3:

Labour protest and Trade union movement

12

- 3.1 Evolution and growth of trade union movement in India- Pre and post-independence period
- 3.2 Forms of Industrial action and Labour Protests

(Forms of Industrial action, Types of Disputes, Causes of Industrial disputes, Industrial Dispute act 1947, Modes of Protest)

Unit 4:

State and Labour 12

- 4.1 a) Labour Administration Union government and state government Machinery
- b) Mechanism of Dispute settlement: Arbitration, Adjudication and other methods of dispute settlements
- 4.2 Regulation of Labour

(Factories act, Employees state Insurance act, Worker's compensation act etc.)

4.3 Role of the state in skill formation

Unit 5:

International Labour Organisation

06

- a) Structure and role of ILO
- b) ILO programmes in India

References

- 1. Mankiw, Principles of Economics, Cengage learning,6th edition
- 2. Case, Karl E, and Fair, Ray, Principles of Economics, Pearson 8th edition
- 3. India Labour and employment Report 2014: Institute of Human development, Academic Foundation
- 4. Uma Kapila, Indian economy: Performance and Policies, Academic Foundation, latest edition
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(Chapter6: small scale industry, Chapter7: large scale Industry)

- 7. UNICEF Report, Overview of Internal Migration in India
- 8. Ravi.S. Srivastava, Bonded Labour in India: its incidence and pattern- working paper ILO
- 9. Shervick, Women's labour force participation in India: Why is it low? ILO
- 10. Azadeh Barati, Rooh ollah Arab& Seyed Saadat Masoumi , Challenges and problems faced by women workers in India
- 11. Majnu, Women in Unorganised sector: problems and issues in India, International Journal of Applied Research 2017
- 12. Organising the unorganised- IGNOU BLD 102(2004)
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- 14. Sinha, PRN, Sinha, Indu bala and shekhar, Seema Priyadarshini, Industrial Relations, Trade Unions and Labour legislation, Pearson

15. J.P. Sharma, Simplified Approach to Labour Laws, Bharat Law House 16.Arun Monappa, Ranjeet Nambudiri and Patturaja Selvaraj, Industrial Relations and Labour Laws, McGraw Hill

Teaching Learning Process, Assessment Methods and Teaching Plan

Weekly	Unit	Hours	Course learning	Teaching Learning Process	Assessment
Schedule	no.		Outcomes		Methods
1-3 week	1.	12	The course will help students to understand basic theories of Labour market and identify features and challenges of India's labour market	Delivery of lectures. Providing theoretical understanding of Labour market, creating an understanding regarding the concepts of employment and unemployment, its measurement by looking in to secondary Labour Data. This will be followed with interactive discussion with students to improve their understanding of the topics.	Asking students oral questions in the class, preparation of assignments and class test.
4-6	2.	18	The course will inculcate a deep understanding regarding evolution of labour market and enable students to identify different forms of labour and provide knowledge about various labour laws associated with these forms of labour	Delivery of lectures explaining evolution of labour market, types of labour market and relevant labour market legislation. Interactive discussion with students to improve their understanding of the topics.	Asking students oral questions in the class, classroom presentation .class tests.
7-8	3.	12	Provide knowledge about the evolution of trade union movement in India and learn to analyse the role of trade unions in the changing economic environment of the country	Delivery of lectures explaining evolution and growth of Trade union movement, different forms of Industrial action, and Labour protests. a group Discussion may follow the lectures	Asking students oral questions in the class, preparation of assignments.

9-11	4.	12	The course enables students to Identify the state intervention in labour market in the form of administration machinery, national commission on labour and Dispute settlement mechanism	Delivery of lectures explaining the state intervention in labour market in the form of labour administration machinery, mechanism of settling labour disputes and labour regulation measures. The lectures may be conducted through power point presentation	Asking students oral questions in the class, conducting class test on the topics.
12	5.	6	This unit intends the learner to gain knowledge in the role of international agencies in setting labour standards in India	Delivery of lectures explaining the role of international Labour organisation in setting labour standards. A discussion on the organisational structure and influence of ILO on Indian labour legislation	Asking students oral questions in the class. Conducting class test on the topic

^{*}Assessment methods listed here are indicative and may vary

Unit 1. Labour markets, equilibrium wage, labour demand, labour supply, wage floor, minimum wage, Employment, unemployment, occupational structure, service sector, participation rate

Unit2. Economic Development, Industrial development, Economic planning, Organized workers Unorganized workers, Bonded labour, migration, Rural labour,

Unit 3. labour protest, Trade Unions, labour disputes, arbitration, adjudication, industrial action.

Unit4. labour administration, labour regulation

Unit 5. Labour policy, International Labour Organisation, Globalization.

B.A (VS) Material Management Semester IV Paper: MM 4.4

Business Communications and Personality Development Skill-Enhancement Elective Course - (SEC) Credit:4

Duration: 3 hours Marks: 100 Lectures: 48

Course Objective (2-3)

To equip students of the B.A(VS) course to effectively acquire skills in reading, writing, comprehension and communication, as also to use electronic media for business communication.

Course Learning Outcomes

The course on Business Communication and Personality Development will help the learner to exhibit the following competencies and skills:

CO1: Enhanced knowledge of the Theory of Communication leading to a more adequate understanding of the nature and process of communication.

CO2: Demonstrate enhanced skills in reading, writing, comprehension, communication and speech. Deeper familiarity with different types of business correspondence, better writing skills and knowledge of various types of formal and informal communication including emails and social media generally employed in work spaces.

CO3: Familiarity with different types of reports and the process of planning and writing.

CO4: Suitable use of language and communication skills specifically within professional spaces. Enhanced verbal skills, improved vocabulary and grammar enhancing error free usage.

Contents

Unit 1 10

Nature of Communication, Process of Communication, Types of Communication (verbal & Non-Verbal), Importance of Communication, Different forms of Communication, Barriers to Communication Causes, Linguistic Barriers, Psychological Barriers, Interpersonal Barriers, Cultural Barriers, Physical Barriers, Organizational Barriers.

Unit 2

Business Correspondence: Letter Writing, presentation, Inviting quotations, Sending quotations, Placing orders, Inviting tenders, Sales letters, claim & adjustment letters and social correspondence, Memorandum, Inter -office Memo, Notices, Agenda, Minutes, Job application letter, preparing the Resume.

Unit 3

Report Writing Business reports, Types, Characteristics, Importance, Elements of structure, Process of writing, Order of writing, the final draft, check lists for reports. Vocabulary Words often confused, Words often misspelt, common errors in English.

Unit 4 10

Business Etiquettes, Business manners. Body language gestures, Etiquette of the written word, Etiquette of the telephone, Handling business meetings, Role play on selected topics with case analysis and real-life experiences. Aids to correct Business writing, Practical Grammar (basic Fundamentals), Sentence errors -Punctuation, Vocabulary building.

Unit 5

Oral Presentation, Importance, Characteristics, Presentation Plan, Power point presentation, Visual aids. How to make a presentation, the various presentation tools, along with guidelines of effective presentation, boredom factors in presentation and how to overcome them, interactive presentation & presentation as part of a job interview, art of effective listening. Leadership – quality of a leader, leadership quiz with case study, knowing your skills and abilities. Introduction to group discussion techniques with debate and extempore, increase your professionalism. Audio Video recording and dialogue sessions on current topics, economy, education system, environment, politics.

References

- 1. R. C Bhatia. Business Communication. Ane Books Pvt Ltd, New Delhi
- 2. Department of English, University of Delhi. 2009. *Business English*. New Delhi: Pearson Publs, 2011.
- 3. Scot, O. Contemporary Business Communication. Biztantra, New Delhi
- 4. Cholij, Mark and Geetha Nagaraj. *English Basics: A Companion to Grammar and Writing*. Cambridge, UK: Cambridge UP, 2004.
- 5. Tickoo M.L, A.E. Subramaniam and P.R.Subramaniam. *Intermediate Grammar, Usage and Composition*. 197
- 6. New Delhi: Orient Blackswan, 20126. Lesikar, R.V & Flatley, M.E. *Basic Business Communication Skills for Empowering the Internet Generation*. Tata McGraw Hill Publishing Co Ltd. New Delhi
- 7. McGraw E.H., S.J. *Basic Managerial Skills for All*. Fourth Edn. Prentice Hall of India Pvt. Ltd, New Delhi.
- 8. Lesikar, R.V. &Flatley, M.E.; *Basic Business Communication Skills for Empowering theInternet Generation*, Tata McGraw Hill Publishing Company Ltd. New Delhi.
- 9. Bovee, and Thill, Business Communication Today, Pearson Education
- 10. Shirley Taylor, Communication for Business, Pearson Education
- 11. Locker and Kaczmarek, Business Communication: Building Critical Skills, TMH
- 12. Sinha, K.K., Business Communication, Galgotia and Sons, New Delhi.
- 13. Reuben, Ray; Communication today understanding creating skills, Himalaya Publishing House, 2001.
- 14. E. H. McGraw, S. J.; Basic Managerial Skills for All. Fourth Edition, Prentice Hall of India Pvt. Ltd., New Delhi.
- 15. Stephen R. Covey; The seven habits of highly effective people

Teaching Learning Process, Assessment Methods and Teaching Plan

Weekly	Unit	Hours	Course	Teaching and	Assessment
	no.		Learning	Learning Process	Methods
Schedule			Outcome		
2.5	1.	10	Students would	Interactive lectures aim	Quiz
			be able to	at introducing students	
			demonstrate	to theory of	

			basic	communication which	Class tests
			understanding of what is	involves a study of	Presentations
			communication.	nature, processes, and importance of	Fresentations
			They would also	communication.	Assignments
			be able to	Thorough discussions,	1 10018
			identify and	provide an in-depth	
			analyse various	study of different kinds	
			forms of	of communication (for	
			communication	example, formal and	
			and barriers to	informal, verbal and	
			communication.	non-verbal) and how to	
				express oneself most efficiently depending on	
				the context. Detailed	
				discussion upon	
				possible barriers to	
				communication and how	
				to overcome them. The	
				lectures make ample use	
				to power point	
				presentations, medias, and libraries to make	
				classroom interactions	
				more engaging for the	
				students.	
2.5	2.	10	Demonstrate	Introducing students to	Exercises
			enhanced skills	the theory aspect and	
			in reading,	enable them to learn and	Class tests
			writing,	understand the various	
			comprehension,	structures and formats	Presentations
			communication and speech.	of business correspondences such as	Assignments
			and specen.	letters, presentation,	Assignments
			Deeper	quotation, sales letters,	
			familiarity with	claim and adjustment	
			different types of	letters, memos, agenda,	
			business	minutes, resume, etc.	
			correspondence,	Enable them to	
			better writing	understand their	
			skills and	applications and facilitate the students in	
			knowledge of various types of	drafting various	
			formal and	business	
			informal	correspondences	
			communication	through classroom	
			including emails	exercises and	
			and social media	assignments. The	
			generally	lectures will include use	
				of power point	
				presentations, reference	

			employed in	books, real time	
			work spaces.	examples.	
			_		
2.5	3.	10	Familiarity with	Introducing students to	Exercises
			different types of	fundamentals of report	
			reports and the	writing, types of reports,	
			process of	their importance and	
			planning and	applications. The	Class tests
			writing.	lectures will include use	D
				of power point	Presentation
				presentations, reference books, real time	A
				examples, classroom	Assignments
				exercises.	
2.5	4.	10	Students would	Lectures are more	Quiz
2.3	''		learn appropriate	practical and aim to	Zuiz
			non-verbal	acquaint students to	Presentations
			communication	non-	
			and would be	verbal communication	Role plays
			equipped with	which involves	1 7
			skills and	development of	Class tests
			practical training	appropriate body	containing
			on how to hold	language and etiquettes.	multiple choice
			conversations on	Role play on selected	questions and
			telephone, in	topics with case analysis	grammatical
			person, or	of real-life experiences	exercises
			through emails.	aids students to learn	
			They would also	etiquettes of the written	Assignments
			be able to establish an	word, of the telephone, and how to hold	
			understanding of	business meetings.	
			fundamentals of	Theoretical discussion	
			practical	on fundamentals of	
			grammar and	grammar, challenges	
			develop a	with syntax, sentence	
			sufficiently	formation, and	
			strong	punctuation is	
			vocabulary.	followed by interactive	
			Enhanced verbal	exercises and language	
			skills, improved	games to train students	
			vocabulary and	in usage of practical	
			grammar	grammar and to build a	
			enhancing error	strong vocabulary.	
			free usage.	Learning activities	
				include word games like	
				cups and letters, make a connection, two-word	
				charade, etc.	
2	5.	08	Greater	Lecture on the	Quiz
] .		acquaintance	fundamentals and	Zuiz
L				10110011101110110 UIIG	

	with soft skills	structure of	Class tests
	including social	presentation,	
	and professional	presentation skills,	Presentations
	etiquette leading	usage of presentation	
	to personality	tools, multimedia and	Assignments
	development and	usage of vocabulary and	
	increased	grammar while	
	confidence.	preparing and	
	Recognition of	presenting	
	and need for	presentation. Classroom	
	leadership	exercises on oral	
	qualities in a	presentation and group	
	globalized work	discussion will be	
	space and the	facilitated for students	
	necessity of	to participate.	
	developing these		
	for success in the	Lecture on leadership,	
	professional	qualities of a leader will	
	field. Improve	be conducted with case	
	speaking abilities	studies of current and	
	through	renowned leaders.	
	participation in		
	group	Lecture resource will	
	discussions and	compose of reference	
	oral	books, Power point	
	presentations.	presentation and	
	r	classroom exercises.	
		Classic officialists.	
 <u> </u>	<u> </u>		

^{*}Assessment methods listed here are indicative and may vary

Communication, Process, Types, Verbal-Non-Verbal, Barriers, Business Correspondence, Tenders, Memos, Resumes, Report Writing, Business Etiquettes, Personality development, Basic grammar, Vocabulary, Effective Presentation, Visual aids, Presentation tools, Leadership skills

B.A (VS) Material Management Semester V

Paper: MM 5.1

Inventory System and Control Techniques Discipline Specific Elective - (DSE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

To apprise the students about inventory systems, valuation of inventories, inventory decisions and inventory control techniques.

Course Learning Outcomes

CO1: Ability to understand the meaning and types of inventories, need and benefit of holding inventories. Also learn the concept and objectives of inventory management.

CO2: Develop a thorough understanding of different inventory systems, valuation of inventories as per relevant accounting standard under different systems and methods.

CO3: Ability to take inventory decisions relating to quantity order decision and reorder level decisions and solve practical problems associated with them.

CO4: Develop an understanding of other inventory control techniques like ABC Analysis, Material Turnover Ratio, FSN Analysis, JIT Approach, VED Analysis, Management of Process Inventories (WIP), Spares Parts Management

Contents

Unit 1:

Inventories 10

Meaning, types of inventories, definition as per relevant accounting standard, Need and benefit of holding inventories, objectives of inventory management.

Unit 2:

Inventory systems and Valuation of Inventories

15

Periodic inventory system, Perpetual inventory system including continuous stock taking. Valuation of inventories as per relevant accounting standard under different methods and systems, Inventory methods with specific reference to different industries

<u>Unit 3:</u>

Inventory Decisions

20

Types of inventory decisions, relevant costs involved in inventory decisions. Quantity order decision – Economic Order Quantity and its calculation as per tabular, graphical and mathematical approaches, EOQ with quantity discount, Re-order decision: Fixation of Various levels and determination of re-order point, safety stock etc. Q System, P system.

Unit 4:

Other Inventory Control Techniques

15

Selective Inventory Control – ABC Analysis, Material, Turnover Ratio: Calculation and Importance, FSN Analysis, JIT Approach, VED Analysis. Management of Process Inventories (WIP). Spares Parts Management.

References

- 1. Monga J.R. Financial Accounting, Mayur Paperbacks, New Delhi.
- 2. Sehgal, Ashok and Sehgal Deepak, Financial Accounting, Taxmann's New Delhi.
- 3. Singh, Surender. Elements of Cost Accounting Kitab Mahal, Allahabad/New Delhi
- 4. Maheshwari and Mittal, Cost Accounting: Principles and Practice, Shree Mahavir Book Depot, Delhi
- 5. Saxena V.K. & Vashisht C.D.: Cot Accounting, Sultan Chand and Sons, New Delhi

Note: Latest editions of the textbooks should be used.

Teaching Learning Process, Assessment methods and Teaching plan

Learning outcome	Teaching and Learning process	Assessment tasks
Ability to understand the meaning and types of inventories, need and	Delivery of lectures, explaining meaning, types of inventories, definition as	Asking students oral questions in the class
benefit of holding inventories. Also learn the concept and objectives of inventory management.	per relevant accounting standard, need and benefit of holding inventories, objectives of inventory management. Lectures will be aided by Power-Point Presentation. This will be followed with an interactive discussion with students to improve their understanding of the topics.	Preparation of project.
Develop a thorough understanding of	Lectures with Power Point Presentation to develop a	MCQ on the topic
different inventory systems, valuation of inventories as per relevant accounting standard under different systems and methods	thorough understanding of different inventory systems, valuation of inventories as per relevant accounting standard under different systems and methods.	Class test based on unit one and two.
Ability to take inventory decisions relating to quantity order decision and reorder level decisions	Delivery of lectures along with Power Point Presentation to develop ability in students to take inventory decisions	Asking students oral questions in the class Problem solving exercise involving
	Ability to understand the meaning and types of inventories, need and benefit of holding inventories. Also learn the concept and objectives of inventory management. Develop a thorough understanding of different inventory systems, valuation of inventories as per relevant accounting standard under different systems and methods Ability to take inventory decisions relating to quantity order decision and	Ability to understand the meaning and types of inventories, need and benefit of holding inventories. Also learn the concept and objectives of inventory management. Develop a thorough understanding of different inventory systems, valuation of inventories as per relevant accounting standard under different systems and methods Ability to take inventory decisions relating to quantity order decision and reorder level decisions

	problems associated	and reorder level and solve	various inventory
	with them.	practical problems	decisions.
		associated with them.	
4 (3	Develop an	Lectures with Power Point	Home
weeks)	understanding of other inventory control	Presentation to develop an understanding of other	assignment/project
	techniques like ABC	inventory control	Presentation by
	Analysis, Material	techniques like ABC	students
	Turnover Ratio, FSN	Analysis, Material	
	Analysis, JIT	Turnover Ratio, FSN	Class test based on
	Approach, VED	Analysis, JIT Approach,	units three and four
	Analysis, Management	VED Analysis,	
	of Process Inventories	Management of Process	
	(WIP), Spares Parts	Inventories (WIP), Spares	
	Management	Parts Management	

Inventories, Inventory management, Inventory system, Inventory valuation, Inventory Decisions, EOQ, Inventory control, Analysis

B.A (VS) Material Management

Semester V Paper: MM 5.2

Internship Project / Project Generic Elective - (GE) Credit:6

(2 Lectures+2 Tutorials per week per group+ 2 hours of field/library work per week)

Course Objective (2-3)

The objective of the course is to provide basic and hands on understanding of the issues facing business and industry. The course acquaints the student with the practical aspects of the vocational specialisation. This is an opportunity for the student to become familiar with industry practices related to the vocation that supplement classroom teaching. Also, working on a project enables the student to focus on the contemporary problems and challenges facing the industry.

Each student of a vocational course shall undergo practical internship of four weeks during the vacation in any approved business/ industrial/ government/ service organisation. The objective of this training is to get acquainted with the industrial/ business working environment. After completion of the training the student is required to submit a training report at the end of the semester. The student is also required to submit a performance certificate from the company/ organisation where she/he undertook the training.

The whole course is divided into two parts: -

Part A

It will provide the theoretical knowledge about research methods, data analysis, interpretation of data, report writing etc. This component of the course carries 50 marks (38 theory + 12 Internal Assessment).

Part B

It will comprise the internship/ project report and also carries 50 marks. It will be evaluated by two examiners one internal and one external. The exact date of submission of the Report will be notified by the college. Alternatively, if it is not possible to do industrial internship, the students will prepare a project report on a topic assigned to her/ him by the college. The project report will be evaluated as above.

Course Learning Outcomes

Part A-

CO1: Imparting knowledge about the basics of research-objectives, types, approaches, process and problems encountered in research

CO2: Develop the learning to define a research problem, facilitate understanding of sampling, data collection, construction of questionnaire

CO3: Develop an understanding of the basic tools of data analysis- Parametric & non parametric tests, interpretation of results & presentation.

CO4: Imparting learning of different aspects of report writing, process, contents of a report and referencing

Part B

CO5: Prepare a project report relating to a well-defined area of research problem identified by the student

Part A: Theory-Business Research Methodology

Max. Marks: 50 Time Duration: 2 Hours Total Lectures: 24

Unit 1 04

Introduction: Research: meaning, objectives, types, approaches, significance, methods, process, criteria of good research, problems encountered

Unit 2 06

Selecting and defining the research problem; literature Review; Research & Sampling design; Measurement & Data collection (primary & secondary); construction of questionnaire

Unit 3 10

Parametric & non parametric tests (basic understanding); Data Analysis (central tendency, dispersion, correlation, t test, f test, z test), interpretation of results & presentation

Unit 4 04

Report writing: significance, steps, layout, types of Reports, contents, Referencing

Part B: Internship/ Project Report

Max Marks 50

Part B comprises the internship/ project report and also carries 50 marks. It will be evaluated by two examiners one internal and one external. The exact date of submission of the Report will be notified by the college. Alternatively, if it is not possible to do industrial internship, the students will prepare a project report on a topic assigned to her/ him by the college. The project report will be evaluated as above.

References

- 1. Kothari CR & Garg Gaurav (2019) Research Methodology: Methods & Techniques, New Age International Publishers.
- 2. Chawla Deepak & Sodhi Neena (Kindle edn) Research Methodology: Concept & cases 2nd edn, Vikas Publishing House Pvt. Ltd.
- 3. Kumar Ranjit (2014) A step by step guide for beginners, Sage Publications
- 4. Kiran Pandya, Smruti Bulsari, Sanjay Sinha (2011 kindle edn), SPSS in simple steps,dreamtech Press
- 5. SPSS in simple steps Kiran Pandya, Smruti Bulsari, Sanjay Sinha

Additional References:

The book on the topic selected by the student

Teaching Learning Process, Assessment Method and Teaching Plan

Unit no.	Course Learning Outcomes	Teaching Learning Process	Assessment Methods
Part A			
1.(2 weeks)	Imparting knowledge about the basics of research-objectives, types, approaches, process and problems encountered in research	Delivery of lectures to explain the basics of research- explaining objectives, its types and approaches and the overall research process	Students' learning will be facilitated by asking oral questions in the class, class interaction and participation
2.(3	Develop the	Lecture method combined	Student to be asked to
weeks)	understanding to define a research problem, facilitate understanding of sampling, data collection, construction of questionnaire	with Power Point presentation. Specific research papers to be discussed in class to build an understanding.	read specific research papers. Assignment related to relevant topics to be given to students.
3.(5	Develop an	Delivery of Lectures to	Giving practical
weeks)	understanding of the basic tools of data analysis- Parametric & non parametric tests, interpretation of results & presentation.	explain the various tests used to analyse different data types, interpretation of results and presentation. This will be followed by student interaction to improve their understanding of the topics.	problems to students for hands- on learning experience (working with quantitative data)
4.(2 weeks)	Imparting learning of different aspects of report writing, process, contents of a report and referencing	Lectures method combined with discussions, case studies, virtual tools like presentation to be used to build an understanding of various aspects of report writing	Asking students questions in the class, one to one interaction to assess their basic understanding with regard to research problems
Part B			
5. (12	Prepare a project	Discussions, one to one	Continuous feedback and
weeks)	report relating to a well-defined area of research problem identified by the	interaction with students in tutorial groups to be undertaken to help them identify research areas,	progress to be assessed during the course of the projects. Project reports to be evaluated at the end of the term by two

student and approved	research gaps and topic for	examiners i.e. one
by the supervisor	project reports	internal and one external.

Research Problem, Research gap, objectives, Literature Review, Sampling design, primary data, secondary data, questionnaire, Data Analysis, Interpretation, Descriptive statistics, Report writing, Referencing

B.A (VS) Material Management Semester V

Paper: MM 5.3.1

Financial Accounting Generic Elective - (GE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The objective of the course is to make the students familiar with the basic theory, concepts and practices of financial accounting. It aims to enable the students to understand the techniques for preparing accounts in different business organizations excluding corporate entities.

Course Learning Outcomes

After completing the course, the students will be able to:

CO1: Understand the theoretical and practical framework of financial accounting and to acquire a basic understanding of IFRS, Ind-AS and latest Accounting Standards.

CO2: Understand the concept of Consignment, Joint Venture, Inland Branches and Hire-purchase transactions and learn the techniques of preparing accounts under each of these cases.

CO3: Develop understanding of Depreciation Accounting as per AS-10 (PPE).

CO4: Explain the concept of Partnership and preparation of accounts for reconstruction as well as dissolution of partnership firms.

CO5: Analyse the financial statements by preparing common size Balance Sheet, calculating various ratios and preparing Cash Flow statement.

Contents

Unit 1

Introduction to Accounting

12

Financial Accounting: Nature, scope and limitations.

Generally Accepted Accounting Principles (GAAP). Basic Concepts and Conventions, Accounting Standards: Meaning, Significance. IFRS and Ind AS, Accounting Process: From recording of transactions to preparation of final accounts. Rectification of errors. Bank Reconciliation statement.

Unit 2

Accounting for Consignment, Joint venture and inland branches

12

- (i) Consignments: Features, Accounting treatment in the books of the consignor and consignee.
- (ii) Accounting for Joint Ventures. When separate set of books are maintained. When records are maintained by a co-venturer of (a) all transactions (b) only his own transactions. (Memorandum joint venture account).
- (iii) Accounting for Inland Branches (Dependent branches only), Ascertainment of Profit by Debtors method and Stock and Debtors method.

Unit 3

Depreciation Accounting and accounting for Hire purchase transactions 12

i)Depreciation Accounting, Meaning of depreciation. Causes and need for providing depreciation. Accounting treatment including provision for depreciation accounting. Straight line method and diminishing balance method of charging deprecation, AS 10. Concept of cost model and revaluation model.

ii)Accounting for Hire Purchase Transactions. Journal entries and ledger accounts in the books of Hire Vendor and Hire Purchaser for large value items, including Default and repossession.

Unit 4

Partnership 12

Admission, Retirement, Dissolution of Partnership Firms: Legal Position, Accounting for simple dissolution.

Unit 5

Managerial decision making

12

Analysis of financial statements, Common size balance sheet, Ratio analysis, Cash Flow statement.

References

- 1. J.R. Monga, Basic Financial Accounting, MKM Publication pvt ltd, Darya Gang, New Delhi
- 2. S.N. Maheshwari, Suneel K Maheshwari, Sharad K Maheshwari; Introduction to Accountancy, Vikas Publications, New Delhi.
- 3. R. NarayanaSwamy, "Financial Accounting" PHI Pvt., New Delhi
- 4. P.C. Tulsian, Financial Accounting, Tata McGraw Hill, New Delhi

Additional References:

- 1. Charles T. Horngren, Gart L.Sundem, J.A. Elliot, D. R. Philbrick, Introduction to Financial Accounting, Pearson.
- 2. T. S Grewal, Introduction to Accounting, S. Chand and Co., New Delhi.
- 3. Ashok Sehgal and Deepak Sehgal, Fundamentals of Financial Accounting, Taxmann, New Delhi
- 4. S.P. Jain and K.L. Narang, Advanced Accounting, Kalyani Publishers New Delhi.
- 5. Naseem Ahmed, Nawab Ali Khan, M.L. Gupta, Financial Accounting, Ane Books Pvt. Ltd. New Delhi.

Teaching Learning Process, Assessment Method and Teaching Plan

Weekly	Unit	Hours	Course Learning	Teaching Learning	Assessment
Schedule	No.		Outcomes	Outcomes	Methods
2.4	1	12	Students will	Class lectures about	Home
			understand the	basics of accounting	Assignment,
			theoretical and	and accounting	Student
			practical framework	process.	presentation.
			of financial		
			accounting and	Interactive	
			acquire a basic	discussion about	

			understanding of IFRS, Ind-AS and latest Accounting Standards	Generally Accepted Accounting Principles, concepts, conventions and standards.	
2.4	2	12	Students will understand the concept of Consignment, Joint Venture, Inland Branches and Hire- purchase transactions and learn the techniques of preparing accounts under each of these cases.	Class lectures with the help of illustrations and numerical problems.	Home assignment, Class Test with numerical problems.
2.4	3	12	Students will develop an understanding of Depreciation Accounting as per AS-10 (PPE).	Lectures and class discussion about depreciation and different methods of depreciation. Numerical illustrations will be given.	Home assignment, Oral Test
2.4	4	12	Students will comprehend the concept of Partnership and preparation of accounts for reconstruction as well as dissolution of partnership firms.	Class lectures, interactive discussions, presentations and solving of numerical.	Home assignment, Quiz and MCQs
2.4	5	12	Students will understand how to prepare common size Balance Sheet, calculate various ratios, prepare Cash Flow Statement and analyze Financial Statements	Lectures will be supplemented with case studies and examples of analyses of Profit and Loss Account and Balance Sheet of actual companies.	Home assignment, Class Test with numerical.

^{*}Assessment tasks listed here are indicative and may vary.

Assets, Liabilities, Profit, Transactions, Journal Entry, Ledger account, Consignment, Hirepurchase, Joint Venture, Partnership, Branch.

B.A (VS) Material Management

Semester V Paper: MM 5.3.2 Corporate Laws

Generic Elective - (GE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

- To introduce students to the legal nature, structure and functioning of a company and encouraging students to develop basic understanding of case laws and regulatory framework in corporate practice.
- To provide comprehensive knowledge and understanding of the provisions of Companies Act, 2013.
- To provide student knowledge of fundamental topics in company law including the inferences of separate corporate identity, limited liability, role and legal duties of promoters, board of directors and legal relationship with its various stakeholders.
- To provide basic understanding of Insolvency and Bankruptcy Code, 2016, regarding winding up of the corporate entities.

Course Learning Outcomes

After completing this course, the learners would be able to:

CO1: acquire knowledge about regulatory framework, legal structure, functioning, classification and online incorporation of a company and apply legal reasoning to analyse relevant case laws.

CO2: explain basic legal documents to be prepared by company and their significance and describe the importance of online filing of documents.

CO3: understand the concept of allotment of shares, rights and duties of shareholders of company along with developing understanding of dematerialization of securities.

CO4: acquire knowledge of the role and legal duties of key managerial personnel of a company and their interrelationship with the shareholders accompanied with the knowledge about provisions regarding convening and conducting of company meetings.

CO5: comprehend various modes of company's winding up and relate to the provisions of Insolvency and Bankruptcy code, 2016.

Contents

Unit 1

Introduction 12

Characteristics of a company; concept of lifting of corporate veil; Types of companies including private and public company, government company, foreign company, holding and subsidiary company, one person company, small company, producer company, association not for profit, illegal association; Formation of company, Promoters and their legal position, pre-incorporation contract, online registration of a company.

Unit 2

Documents 12

Memorandum of association, articles of association, Alteration and doctrine of ultra vires, doctrine of constructive notice and Indoor Management, prospectus, shelf prospectus and red herring prospectus, misstatement in a prospectus; Book Building process, Online filing of documents.

Unit 3

Share Capital 12

Issue, allotment and forfeiture of shares, issue of bonus shares, transmission of shares; buyback and provisions regarding buyback; share certificate and share warrant; Members and shareholder – their rights and duties; Depositories Act 1996 - definitions, rights and obligations of depositories, participants, issuers and beneficial owners. Prohibition of insider trading. Provisions relating to payment of dividend, provisions relating to books of account, provisions relating to audit.

Unit_4

Management 16

Directors, classification of directors: additional, alternate, women director, independent director, small shareholders' director; legal position; appointment, disqualifications, removal of directors; powers and duties; board meetings; key managerial personnel, managing director, manager, corporate social responsibility.

Types of general meeting: annual general meeting, extraordinary meeting, convening and conduct of meetings, requisites of a valid meeting; postal ballot, e –voting.

Unit 5

Winding up of companies

08

Concept and modes of winding up, compulsory winding up by the tribunal under Companies Act; voluntary liquidation of corporate persons under the insolvency and Bankruptcy Code, 2016, corporate insolvency resolution process. National Company Law Tribunal (NCLT), Appellate Tribunal (NCLAT).

References

- 1. Kuchhal MC "Company law" Mahavir Publications
- 2. Dagar Inderjeet and Agnihotri Anurag "Corporate laws" Galgotia publishing company, New Delhi
- 3. Sharma J. P, "An Easy Approach to Corporate Laws", Ane Books Pvt Ltd, New Delhi.
- 4. Singh Avtar "Company Law" Allahabad Law House.

Additional References:

- 1. Charlesworth& Morse, "Company Law", Sweet & Maxwell", London, U.K.
- 2. Gowar, LCB, "Principles of Modern Company Law", Stevens & Sons, London.
- 3. Bharat Law House, New Delhi, "Manual of Companies Act, Corporate Laws and SEBI Guidelines".
- 4. Kannal, S., & V.S. Sowrirajan, "Company Law Procedure", Taxman"s Allied Services(P) Ltd., New Delhi (Latest Edn)

Teaching Learning Process. Assessment Methods, Teaching Plan

Weekly Schedule	Unit	Hours	Course learning	Teaching and learning	Assessment methods
Schedule	no.		outcomes	Process	methous
1 to 2 weeks	1	12	Students will be able to acquire knowledge about regulatory framework, legal structure, functioning, classification and online incorporation of a company and apply legal reasoning to analyse relevant case laws.	Classroom lecture method using white board and visual aids like PowerPoint presentation supplemented with discussions on leading case laws.	Quiz, oral/ written tests in the tutorial class, case laws solving exercise.
3 to 5weeks	2	12	Students will be able to explain basic legal documents to be prepared by company and their significance and describe the importance of online filing of documents.	Classroom lecture method using white board and visual aids like PowerPoint presentation supplemented by showing the documents of some companies on their websites and displaying the MCA -21 portals for easy access of public documents and various online services.	Student presentations/ Descriptive and critical reasoning home assignments for the internal assessment.
6 to 7 weeks	3	12	Students will be able to understand the concept of allotment of shares, rights and duties of shareholders of company along with developing understanding of	Classroom lecture method using white board and visual aids like	Problem – solving exercises, Student presentations, Oral/Written

			dematerialization of securities.	PowerPoint presentation supplemented by showing the functioning of some depository participants on internet.	Tests in the tutorials.
8 to 10 weeks	4	16	Students will be able to acquire knowledge of the role and legal duties of key managerial personnel of a company and their interrelationship with the shareholders accompanied with the knowledge about provisions regarding convening and conducting of company meetings.	Classroom lecture method using white board and visual aids like PowerPoint presentation supplemented by the annual report of some companies.	MCQ, Student presentation, Descriptive and critical reasoning assignment on the topic covered.
11 to 12 weeks	5	8	Students will be able to comprehend various modes of company's winding up and relate to the provisions of Insolvency and Bankruptcy code, 2016.	Classroom lecture method using white board and visual aids like PowerPoint presentation supplemented by the reallife cases of winding up of companies under IBC code.	Class test for the award of internal assessment marks and providing feedback to the students.

^{*}Assessment Methods listed here are indicative and may vary.

Companies Act 2013, Lifting of corporate veil, Memorandum of association, Articles of association, Prospectus, Meetings, Dematerialisation, Shares, Dividend, Directors, Winding up, Descriptive Assignments E - Resources, Case Studies.

B.A (VS) Material Management

Semester V Paper: MM 5.4

Productivity Management

Skill-Enhancement Elective Course - (SEC) Credit:4

Duration: 3 hours Marks: 100 Lectures: 48

Course Objective (2-3)

To familiarize students with the different concepts of productivity management and to apply them in business.

Course Learning Outcomes

CO1: to develop the understanding of conceptual framework of productivity, value analysis and value engineering.

CO2: to develop ability to understand productivity management, trends in productivity management. Also, learning to examine, analyze, evaluate, and apply forecasting techniques to the productivity management

CO3: to develop understanding of concept work study, method study and different factors affecting it.

CO4: understanding the concept of work measurement and its elements.

CO5: The students will learn the BPR and application of BPR in productivity improvement

Contents

Unit 1

Introduction 08

Productivity concepts, Macro and Micro factors of productivity, productivity benefit model, productivity cycles. Value Analysis and Value Engineering: Concept – Procedure – Application and role in Productivity

Unit 2

Productivity Management

10

Productivity Management: Productivity measurement, Approaches to increase Productivity, Facility Location, Capacity Planning, Layout Planning, Design of Production Planning, Operation Scheduling and Sequencing; productivity improvement model and techniques

Unit 3

Work Study

Importance of work study, Method Study and Work Measurement Pioneers of Performance Measurement. Method Study: Meaning, Need for Method Study, Procedure of Method Study – Principles of Motion Economy.

Unit 4

Work Measurement 10

Techniques of Work Measurement include estimating, stopwatch time study, predetermined time standards, and synthetic estimates of work times, activity sampling. Computation of Standard Time, elements, types of elements, Performance rating, allowances – Need for Allowances – Types of Allowances

Unit 5

Business Process Re-engineering

10

Concept of BPR, process of BPR, prerequisites for effective BPR implementation, Application of BPR in productivity improvement. Total Productivity Management (TPM): Meaning and objectives of TPM; Methodology of TPM, gains of TPM.

References

- 1. Productivity engineering and management Sumanth, D.J. Tata McGraw-Hill, New Delhi.
- 2. Organisational transformation and process re-engineering Edsomwan, J.A. British Library Cataloging in Pub. data .
- 3. Productivity Plus: How Today's Best Run Companies Are Gaining the Competitive Edge John G., Jr. Belcher Butterworth-Heinemann
- 4. Business Process Improvement: The Breakthrough Strategy for Total Quality, Productivity and Competitiveness H. James Harrington McGraw-Hill

Additional References

- 1. Handbook for Productivity Measurement and Improvement Carl G. Thor Productivity Press
- 2. Re-engineering and re-inventing the enterprise Rastogi, P.N., Wheeler publications, New Delhi.
- 3. Productivity Management Systems approach Premvrat, Sardana, G.D. and Sahay, B.S. Narosa Publications, New Delhi
- 4. The new Manufacturing Architecture Mahadevan
- 5. Work Study ILO

Note: The latest edition of books need to be used

Teaching Learning Process, Assessment methods and Teaching plan

Unit No.	Learning outcome	Teaching and Learning	Assessment tasks
		process	
1 (2 weeks)	To develop the understanding of conceptual framework of productivity, value analysis and value engineering	Delivery of lectures, explaining productivity concepts, macro and micro factors of productivity, productivity benefit model, productivity cycles, Concept – Procedure – Application of value analysis and value	Asking students oral questions in the class

		an aima anis - Tt '11	
		engineering. Lectures will	
		be aided by Power-Point	
		Presentation. This will be	
		followed with interactive	
		discussion with students to	
		improve their	
2 (2 5	TD 1 1 1 1111	understanding of the topic.	MCO 11 1
2 (2.5	To develop ability to	Lectures with Power Point	MCQ on the topic
weeks)	understand productivity	Presentation explaining	D C
	management, trends in	productivity management	Preparation of
	productivity	i.e. productivity	project.
	management. Also,	measurement, approaches	G1 1 . 1
	learning to examine,	to increase productivity,	Class test based on
	analyze, evaluate, and	Facility Location, Capacity	unit one and two
	apply forecasting	Planning, Layout Planning,	
	techniques to the	Design of Production	
	productivity	Planning, Operation	
	management	Scheduling and	
		Sequencing; productivity	
		improvement model and	
		techniques. This will be	
		followed with interactive	
		discussion with students to	
		improve their	
2 (2 7		understanding of the topic.	
3 (2.5	To develop	Delivery of lectures to	Asking students oral
weeks)	understanding of	develop an understanding	questions in the class
	concept of work study,	of work study, method	D () 1
	method study and	study and different factors	Presentation by
	different factors	affecting them. Lectures	students
	affecting them.	will be aided by Power-	
		Point Presentation. This	
		will be followed with	
		interactive discussion with	
		students to improve their	
		understanding of the	
1 (2.5	Understanding the	topics. Delivery of lectures along	Home
4 (2.5 weeks)	Understanding the concept of work	with Power-Point	assignment/project
wccks)	measurement and its	Presentation to develop an	assignment/project
	elements	understanding of	
	Ciciliants	techniques of Work	
		Measurement: estimating,	
		stopwatch time study,	
		predetermined time	
		standards, and synthetic	
		estimates of work times,	
		activity sampling.	
		Computation of Standard	
		Time, elements, types of	
		elements, Performance	
	1	Cicinents, Ferrormance	

		rating, allowances – Need for Allowances – Types of Allowances. This will be followed with interactive discussion with students to improve their understanding of the topics.	
5 (2.5 weeks)	The students will learn the BPR and application of BPR in productivity improvement	Lectures with Power Point Presentation explaining the concept of BPR, process of BPR, prerequisites for effective BPR implementation, Application of BPR in productivity improvement. Total Productivity Management (TPM): Meaning and objectives of TPM; Methodology of TPM, gains of TPM. This will be followed with interactive discussion with students to improve their understanding of the topic.	Students Presentation Class test based on units 3,4 and 5

Productivity, value analysis, value engineering, Facility Location, Capacity Planning, Layout Planning, Production Planning, Operation Scheduling and Sequencing; Work study, Method Study, Work Measurement, Performance Measurement, Work Measurement, Stopwatch Time Study, Activity Sampling, Standard Time, Performance Rating, Allowances, BPR, TPM

B.A (VS) Material Management Semester VI

Paper: MM 6.1

Material Logistics and Distribution Management Discipline Specific Elective - (DSE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The course acquaints the student to the concept and importance of material logistics and distribution task like transportation and warehousing.

Course Learning Outcomes

CO1: Ability to understand thoroughly the concept, importance and various tasks of material logistics and planning.

CO2: Develop a thorough understanding of different modes of transport used for movement of materials, their relative advantages and disadvantages, suitability.

CO3: Ability to develop an understanding of air, water and ocean mode of transport, their regulatory, infrastructural and operational aspects.

CO4: Develop an understanding of the concept of Multi-Model Transport System and Containerization along with their advantages.

CO5: Understanding the concept of warehousing, its elements and functions, role of warehousing in economic development of a country, types of warehousing and their relative advantages, costs associated with warehousing, Warehousing Corporations in India, their objectives and functions.

Contents

Unit 1

Material Logistics

12

Concept and Importance of Material Logistics. Logistic Tasks: Follow-up of Order, Transportation, Warehousing, Inventory Control, Information Monitoring. Logistic Planning: Major Aspects and Factors. Logistics costs.

Unit 2

Transportation- Road and Rail Transport

12

A Brief Study of different modes of transport used for movement of materials, their relative advantages, disadvantages and suitability.

Road Transport: Road System, Role of Road Transport in Movement of Materials, Role of National Highway Authority of India, Limitations of Road Transport System, Consignment Note.

Rail transport: India Railway Network and Role in Transportation of Materials and Cargo, Consignment Note.

Unit 3

Air, Water and Ocean Transport System

Air transport: Role of Air Transport in Domestic and International Transportation of Goods. Role of Ministry of Civil Aviation, Airport Authority of India and Directorate General of Civil Aviation, Air Waybill, Contract of Affraightment.

Water transport: Inland Water Transport: Role of Inland Water Transport: their suitability and limitations. Inland Waterways in India: Role of Inland Waterways Authority of India.

Ocean transport: Role of Ocean Transport in International Trade, Structure of Shipping Services – Liner Shipping and Tramp/Charter Shipping, Conference System and Determination of Rates, Bill of Lading and Charter Party.

Unit 4

Multi-Model Transport System

12

12

Concept and advantages of Multi-Model Transport System. Containerization: Need and Advantages of Containerization, Inland Container Depots (ICDs) and Container Freight Stations (CFSs)

Unit 5

Warehousing 12

Concept of Warehousing (Warehouse, Depositor and Warehouseman), Elements and Functions of Warehousing. Role of Warehousing in Economic Development, Types of Warehousing, Advantages of a Public Warehouse, Costs Associated with Warehousing, Warehousing Corporations in India, Objectives and Functions of Warehousing Corporations

References

- 1. Dutta A.K., Materials Management: Procedures, Text and cases, Prentice Hall of India Pvt. Ltd., New Delhi.
- 2. Gopalakrishnan, P. and Sundareson, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi.
- 3. Verma, M.M., Essentials of Storekeeping and Purchasing, Sultan Chand and Sons, New Delhi
- 4. Shah N.M. An Integrated concept of Materials Management, Indian Institute of Materials Management, Baroda Branch, Baroda.
- 5. Sharma S.C., Material Management and Materials Handling, Khanna Publishers, New Delhi.
- 6. Pooler Victor H. Purchasing and Supply Management, Creating the Vision, New York, Chapman & Hall,
- 7. Arnold, Champman and Ramakrishnan, Introduction to Materials Management 5th ed., 2007 Pearson Education, Inc
- 8. Dutta A.K., Material Management, Inventory Control and Logistics, Jaicoi Publishing House, Mumbai.
- 9. Roy Chaudhary, E.K.: Logistics Management
- 10. Sharma SC: Warehousing and Distribution
- 11. Martin Christopher: Logistics The Strategic I

Note: Latest editions of the textbooks should be used.

Teaching Learning Process, Assessment and Teaching Plan

Unit No.	Learning outcome	Teaching and Learning Process	Assessment tasks
1. (2.4 weeks)	Ability to understand thoroughly the concept, importance and various tasks of material logistics and planning thereof	Delivery of lectures, explaining thoroughly the concept, importance and various tasks of material logistics like transportation, warehousing, inventory control, information monitoring and planning thereof. Lectures will be aided by Power-Point Presentation. This will be followed with interactive discussion with students to improve their understanding of the topics.	Asking students oral questions in the class
2. (2.4 weeks)	Develop a thorough understanding of different modes of transport used for movement of materials, their relative advantages and disadvantages, suitability and learning in detail road and rail transport system	Lectures with Power Point Presentation to develop a thorough understanding of different modes of transport used for movement of materials, their relative advantages and disadvantages, suitability and also learning in detail road and rail transport. This will be followed with interactive discussion with students to improve their understanding of the topics.	MCQ on the topic Preparation of project. Class test based on unit one and two
3. (2.4 weeks)	Ability to develop an understanding of air, water and ocean modes of transport, their regulatory, infrastructural and operational aspects	Delivery of lectures along with Power Point Presentation to develop an understanding of air, water and ocean modes of transport, their regulatory, infrastructural and operational aspects. Their role in national and international trade will also be discussed. This will be	Asking students oral questions in the class Presentation by students

		followed with interactive	
		discussion with students to	
		improve their	
		understanding of the topics	
4. (2.4	Develop an	Lectures with Power Point	Home
weeks)	understanding of	Presentation to develop an	assignment/project
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	concept and advantages	understanding of concept	····· 6
	of Multi-Model	and advantages of Multi-	
	Transport System and	Model Transport System.	
	containerization	Containerization: Need and	
		Advantages of	
		Containerization, Inland	
		Container Depots (ICDs)	
		and Container Freight	
		Stations (CFSs) This will	
		be followed with	
		interactive discussion with	
		students to improve their	
		understanding of the	
		topics.	
5. (2.4	Understanding of	Delivery of lectures to	Students
weeks)	concept of concept	develop an understanding	Presentation
,	of warehousing,	of the concept of	
	elements and functions	warehousing, elements and	Class test based on
	of warehousing, role of	functions of warehousing,	units 3,4 and 5
	warehousing in	role of warehousing in	
	economic development	economic development of	
	of a country, types of	a country, types of	
	warehousing and their	warehousing and their	
	relative advantages,	relative advantages, costs	
	costs associated with	associated with	
	warehousing,	warehousing, Warehousing	
	Warehousing	Corporations in India,	
	Corporations in India,	objectives and functions	
	objectives and	of these Warehousing	
	functions of these	Corporations. Lectures will	
	Warehousing	be aided by Power-Point	
	Corporations	Presentation. This will be	
		followed with interactive	
		discussion with students to	
		improve their	
		understanding of the	
		topics.	

Material logistics, Inventory control, Transport, Movement of materials, Transport, Air, Water, Ocean, Multi-model transport system, Containerization, Warehousing

Paper: MM 6.2.1 Globalization

Discipline Specific Elective - (DSE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The paper is designed to familiarise the students with the concept of globalisation and integration of developing countries with the world economy. The aim of the paper is to provide a critique of globalisation and stress on local/ national policies than follow the one - size - fits - all approach.

Course Learning Outcomes

Globalization is gradually becoming unavoidable phenomenon worldwide which dominates political and economic discourse. It is making the world smaller by increasing the international exchange of goods, resources, services, information, knowledge and culture. It helps in improving a social and academic life. It is therefore very much the need of the hour as the student acquires knowledge about this aspect. After studying the subject, the student can think globally and deliver the best available in the global market.

CO1: It aims to widen the outlook of students in understanding of our economy in the backdrop of world economy. It gives an overview of how the process of globalization has changed over time.

CO2: It gives an understanding of not only economic but also social impact of globalization.

CO3: It explains to the students how production process is no more limited to the boundaries of nations, but it is integrated with other nations through global value chain.

CO4: It explains how globalization requires new approaches to economic and social policies due to decline in authority of nation-state. The students also get an overview of the impact of globalization on environmental conditions. CO5: The course makes the students avail of existing global organizations that govern the process of globalization.

Contents

Unit 1 09

Meaning and contents of globalization.

Comparative analysis of past and present of globalization.

Unit 2 15

Benefits of globalization: role of globalization in reducing inequality and poverty, expansion of markets, free movement of goods, services and factors of production.

Distribution of benefits of globalization shared by developing and developed countries.

Unit 3 10

Globalization and the world economy- production, global value chains. A case of simultaneous integration and segmented production.

<u>Unit 4</u> 16

Critique of globalization: globalization and neo-liberalism, Decline in authority of nation state and reduction of policy space.

The way forward-stress on local/ regional/ national than global economy, Environment and globalization.

<u>Unit 5</u>

Global governance: IMF, World Bank, WTO.

Role of WTO in global governance. Missing institutions.

References

- 1. Nayyar, Deepak. Rethinking Development Economics. Ch-3 Globalization and development (Pg 64-70)
- 2. Reddy, D. Narashima. Globalization and its discontents, Revisited. Economic globalization: Past and present.
- 3. Veltmeyer, Henry and James Petras. Globalization Unmasked. Ch-1 Globalization or Imperialism.
- 4. Nayyar, Deepak. Trade and Globalization. Ch-3 and Ch-14.
- 5. Nayyar, Deepak. Governing Globalization. Ch-6 Cross border movements of people.
- 6. Nayyar, Deepak. Rethinking Development Economics. Ch-3 Globalization and Development (Pg 70-79)
- 7. Nathan, Dev, Meenu Tiwari and Sandip Sarkar. Labour in Global Value Chain in -Asia. Ch. 1 Introduction.
- 8. Ritzer, George. Globalization: A basic Text. Ch-8 Global Economic Flows.
- 9. Munck, Ronald. Global and Social Exclusion. Ch-2 and 3.
- 10. Ritzer, George. Globalization: A Basic Text. Ch-5 Neo-liberalism.
- 11. Nayyar, Deepak. Trade and Globalization. Ch-13 Globalization and development strategies (Pg 360-365).
- 12. Kumar, Vinod and Manju Joshi. Challenges of Globalization. Economic, social and environmental challenges of globalization.
- 13. Nayyar, Deepak. Trade and Globalization. Globalization and development strategies (Pg 417-427).
- 14. Nayyar, Deepak and Julius Court. Governing Globalization- Issues and institution. Emerging issues and missing institutions (Pg 20-24).

Teaching Learning Process, Assessment Methods and Teaching Plan

Weekl schedu	•	Hours	Course learning	Teaching Learning Process	Assessment Methods
	no.		Outcomes		
1 to 2	1.	9	It aims to widen the outlook of students in understanding of our economy in the backdrop of world economy.	Theory classes on concept of globalization. Discussion on how globalization	Multiple choice questions, class test

			It gives an overview of how the process of globalization has changed over time.	has changed over a period	
3 to 6	2.	15	It gives an understanding of not only economic but also social impact of globalization.	Theory classes to understand impacts of globalization on inequality and poverty. Case studies on differential impact of globalization on different countries	Group discussions and Presentations
7&8	3.	10	It explains to the students how production process is no more limited to the boundaries of nations, but it is integrated with other nations through global value chain.	Theory classes on the concept of global value chains and integration of production process.	Class tests and MCQ's
9- 11	4.	16	It explains how globalization requires new approaches to economic and social policies due to decline in authority of nation-state. The students also get an overview of the impact of globalization on environmental conditions.	Theory classes on role of nation state and decline in its power with globalisation. Understanding neo-liberalism with class discussions	Group discussions and power point presentations
11 & 12	5.	10	The course makes the students avail of existing global organizations that govern the process of globalization.	Discussion of global governance and need for institutions in various areas.	MCQ and class tests

^{*}Assessment tasks listed here are indicative and may vary

Globalisation, Global value chain, neo-liberalism, WTO, World Bank, IMF.

Paper: MM 6.2.2

Supply Chain Management Discipline Specific Elective - (DSE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

To acquaint the student about the production process pertaining to an Industrial unit and also to develop skills in the areas of Supply Chain Management.

Course Learning Outcomes

CO1: Ability to develop an understanding of supply chain management in an organization.

CO2: Develop an understanding of certain enabling concepts in supply, like different types of buyer-supplier relationship, ERP Systems, Negotiations, Bidding and Information sharing

CO3: Ability to understand statistical presentation of data and measurement of central tendency. Also, to learn the theory of probability.

CO4: Develop an understanding of conceptual framework of Quality Management Support System and various measures adopted therein.

Contents

Unit 1

Supply Chain Management

15

Supply management an organization spanning activity. How purchasing becomes supply management? Supply Management and the Bottom line. The four phases of supply management. (Generation of requirement, sourcing, pricing and post-Award activities). Supply management systems: B2B, Strategic Supply Management Unit 2

Enabling Concepts in Supply

15

Buyer-supplier relationship: Developing and Managing collaboration and Alliance relationship. Cross-functional teams and supply-Management Activities. Challenges and problems with cross functional approach, ERP Systems, Negotiations and Bidding, Information sharing.

Unit 3

Statistical Presentation

15

Elements of data representation for (i) Tabulation and cumulative frequency, (ii) histogram, (iii) measures of central Tendency, (iv) Probability Theory (Basic concepts excluding non-conditional and Bayes Theorem)

Unit 4

Quality Management Concepts

15

ISO Certification. Methods of Control: Product, Process, Risk, Evolution, Management Approaches, Quality Management Support System. R Chart, P Chart and X charts; Acceptance Sampling & OC Curve in production Control.

References

- 1. Vohra N.D., Quantative Techniques in Management, 3rd edition, McGraw Hill
- 2. Anderson, Sweeney & Williams, Quantative Methods for Business, South Western Cengage.
- 3. Render Barry, Stair, Hanna &Badri, Quantative Analysis for Management, 10th Edition, Prentice Hall
- 4. Saxena, Anurag & Kaushik Sircar, Logistics & SCM, Jaico Publishing House
- 5. Fawcelt, Ellram & Ogden, Supply Chain Management, From Vision to Implementation, Pearson education
- 6. Chopra S, Meinde P & Kalra D.V. SCM-Strategy Planning & Operation, 3rd Edition, Pearson Education
- 7. Bowersox D, Class J. David & Cooker, Supply Chain Logistics Management, McGraw Hill

Teaching Learning Process, Assessment methods and teaching plan

Unit No.	Learning outcome	Teaching and Learning process	Assessment tasks
1 (3 weeks)	Ability to develop an understanding of supply chain management an organization	Delivery of lectures to develop an understanding of supply chain management an organization. Lectures will be aided by Power-Point Presentation. This will be followed with interactive discussion with students to improve their understanding of the topics.	Asking students oral questions in the class Student presentations.
2 (3 weeks)	Develop an understanding of certain enabling concepts in supply like different types of buyer-supplier relationship, ERP Systems, Negotiations, Bidding and Information sharing	Delivery of lectures along with Power Point Presentation explaining buyer-supplier relationship, developing and managing collaboration and alliance relationship. Crossfunctional teams and supply-Management Activities. Challenges and problems with cross functional approach, ERP Systems, Negotiations and Bidding, Information	MCQ on the topic Preparation of project. Class test based on unit one and two

		sharing. This will be followed with interactive discussion with students to improve their understanding of the topics.	
3 (3 weeks)	Ability to understand statistical presentation of data and measurement of central tendency. Also learn the theory of probability	Lectures with Power Point Presentation to develop an understanding of statistical presentation of data and measurement of central tendency. Also learn the theory of probability. Problem solving exercise on the topic.	Asking students oral questions in the class Presentation by students
4 (3 weeks)	Develop an understanding of conceptual framework of Quality Management Support System and various measures adopted therein.	Lectures with Power Point Presentation to develop a complete understanding of conceptual framework of Quality Management Support System and various measures adopted therein. This will be followed with interactive discussion with students to improve their understanding of the topics.	Home assignment/project Class test based on units 3 and 4

Supply chain management, Buyer seller relationship, Information sharing, Data representation, Quality management, Risk

B.A (VS) Material Management

Semester VI Paper: MM 6.3.1 Business Law

Generic Elective - (GE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

The objective of this course is to impart basic knowledge of the important business legislations along with relevant case laws to the students in order to make them better corporate professional who will be an asset to their organizations.

Course Learning Outcomes

CO1: The students will have skills to understand different provisions of Indian Contract Act.

CO2: The students will have understanding of specific contracts like contract of indemnity and guarantee, bailment and agency.

CO3: The students will be able to distinguish between condition and warranty, Performance of contract of sale and rights of unpaid seller. The students will also be able to understand consumer rights and consumer grievance redressal mechanism

CO4: The students will able to know the process of creation and dissolution of LLP. Students will also learn the issue of negotiable instruments and understanding of different provisions of Negotiable Instrument Act.

CO5: The students will be equipped with the various provisions of Information Technology Act such as digital signature and E-Governance.

Contents

Unit 1

The Indian Contract Act, 1872

20

Contract – meaning, characteristics and kinds, Essentials of valid contract - Offer and acceptance, consideration, capacity to contract, free consent, legality of objects, Void agreements, Discharge of contract – modes of discharge including breach and its remedies, Contingent contracts, Quasi contracts.

Unit 2

The Indian Contract Act, 1872: Specific Contracts

10

Contract of Indemnity and Guarantee, Contract of Bailment, Contract of Agency

Unit 3

The Sale of Goods Act, 1930

12

Contract of sale, meaning and difference between sale and agreement to sell, Conditions and warranties, Transfer of ownership in goods including sale by non-owners, Performance of contract of sale, Unpaid seller – meaning and rights of an unpaid seller against the goods and the buyer.

Consumer Protection Act-Introduction, Definitions, Rights of Consumers, Nature and Scope of Complaints, Remedies Available to Consumers, Grievance redressal mechanism.

Unit 4

LLP 2008 and Negotiable Instruments Act

The Limited Liability Partnership Act, 2008

Salient Features of LLP, Difference between LLP and Partnership, LLP Agreement, Partners and Designated Partners, Incorporation of LLP,

The Negotiable Instruments Act, 1881

Meaning and Characteristics of Negotiable Instruments: Promissory Note, Bill of Exchange, Cheque, Holder and Holder in due Course, Privileges of Holder in Due Course, Crossing of Cheque, Dishonour of Cheques.

Unit 5

Information Technology Act 2000

06

12

Introduction, Digital Signature, difference between digital and E-signature, Electronic Governance, Attribution, Acknowledgement and Dispatch of Electronic Records, Secure Electronic Records and Secure Digital Signatures, Regulation and powers of Certifying Authorities, Digital Signature Certificates, Offences.

References

- 1. Kuchhal, M.C. and Vivek Kuchhal, *Business Law*, Vikas Publishing House, New Delhi.
- 2. Dagar Inderjeet & Agnihotri Anurag "Business Law" Sage Text, New Delhi
- 3. Singh, Avtar, Business Law, Eastern Book Company, Lucknow.

Additional References

1. Maheshwari & Maheshwari, Business Law, National Publishing House, New Delhi.

Note: Latest edition of text books may be used.

Teaching Learning Process, Assessment Method, and Teaching Plan

Weekly	No of	Unit	Course learning	Teaching Learning	Assessment
Schedule	lecturers			Process	Methods
		no.	Outcomes		
1 to 4	20	1.	The students will have skills to understand different provisions of Indian Contract Act.	The lecture will be delivered with the help of leading cases in order to explain the essential of valid contract and discharge of contract.	Quiz, MCQ, Assignment
5 to 6	10	2.	The students will have understanding of specific contracts like contract of indemnity and guarantee, bailment and agency.	The Lecture will be delivered for describing Contract of Indemnity, Guarantee, Bailment and Agency	MCQ and student presentations.

7 to 8	12	3.	The students will be able to distinguish between condition and warranty, Performance of contract of sale and rights of unpaid seller. The students will also be able to understand consumer rights and consumer grievance redressal mechanism	Class room lecture will be on different aspects of the sale of goods Act with the help of leading cases and examples. Further the lecture will focus on the different concepts of Consumer Protection Act.	Student presentations, MCQ and assignments.
9to10 (with mid break)	12	4.	The students will able to know the process of creation and dissolution of LLP. Students will also learn the issue of negotiable instruments and understanding of different provisions of Negotiable Instrument Act.	Lecture on different aspects of the The Limited Liability Partnership Act, 2008 and The Negotiable Instruments Act, 1881 with the help of leading cases and examples.	MCQ, presentation, Assignment
11 to 12	6	5.	The students will be equipped with the various provisions of Information Technology Act such as digital signature and E-Governance.	There will class room lecture for students explaining the different aspects of Information Technology Act 2000.	MCQ, Presentation and Class test.

^{*}Assessment tasks listed here are indicative and may vary.

Contract, breach, condition, warranty, unpaid seller, cheque, LLP, digital signature

Paper: MM 6.3.2

Materials Planning and Control Generic Elective - (GE) Credit:6

Duration: 3 hours Marks: 100 Lectures: 60

Course Objective (2-3)

To apprise the student to the concept of material planning and control and various methods and techniques used for the purpose.

Course Learning Outcomes

CO1: Understanding budgetary control system as a tool of managerial planning and control, develop ability to prepare various types of budget.

CO2: Develop ability to understand standard costing system as a tool of managerial control; calculation of variances in respect of material cost. Analysing the causes and fixation of responsibility for adverse material variances.

CO3: Understanding the concept of marginal cost and marginal costing, learning of cost-volume-profit analysis and break-even analysis through statements, mathematical and graphical approaches; identification of key factor and determination of profitability; determination of cost indifference point. Identification of relevant costs in decision making. Ability to solve simple decision-making problems including make or buy decisions, domestic versus international purchase decisions, determination of optimum mix with or without key factor, pricing decisions, etc.

CO4: Develop ability to learn the use of computers in material planning, purchases, storage, issue and inventory control. Learn about Integrated Information System for Material Management.

CO5: Facilitating basic understanding of the procedure of evaluation of material management function and various tools and techniques used for the purpose.

Contents

Unit 1

Budgetary Control

12

Meaning of Budget, Types of Budgets, Budgetary Control System, Material Requirement Planning, Principal Budget Factor, Budget Manual, Preparation of Different Types of Budgets Like Sales, Production, Material Consumption, Purchase Budget etc. Fixed and Flexible Budgeting

Unit 2

Standard Costing

12

Meaning of standard cost, Standard Costing System, Material Cost Variance Analysis. Analysing the causes and fixation of responsibility for adverse material variances

Unit 3

Elements of Marginal Costing and Decision Making

12

Marginal Cost, Fixed and Variable Costs (Period and Product Costs), Marginal Costing System, Marginal Cost Equation, Profit – Volume Ratio, Break Even Point, Break Even Chart, Margin of Safety, Cost-Volume Profit Analysis and its Uses, Identification of key factor and determination of profitability, Concept of Relevant Costs in Decision Making. Simple Decision-Making Problems including Make or Buy Decision, Domestic versus International Purchase, determination of optimum mix with or without key factor, pricing decisions, determination of cost indifference point etc.

Unit 4

Computers in Material Management

12

Use of Computers in Material Planning, Purchase, Store, Issue and Inventory Control. Integrated Information System for Material Management.

Unit 5

Evaluation of Material Management Function

12

Evaluation of Material Management Function: Meaning and Procedure. Evaluation Tools, Ratios and Techniques.

References

- 1. Dutta A.K., Materials Management: Procedures, Text and cases, Prentice Hall of India Pvt. Ltd., New Delhi
- 2. Gopalakrishnan, P. and Sundarson, M., Materials Management: An Integrated Approach, Prentice Hall of India Pvt. Ltd., New Delhi
- 3. Singh, Surender, Management Accounting, PHI Learning, New Delhi
- 4. Maheshwari & Mittal, Management Accounting, Shree Mahavir Book, Depot, New Delhi
- 5. Saxena, V.K. and Vashist CD, Cost and Management Accounting, Sultan Chand and Sons, New Delhi
- 6. Shah N.M. An Integrated concept of Materials Management, Indian Institute of Materials Management, Baroda Branch, Baroda

Note: Latest editions of the textbooks should be used

Teaching Learning Process, Assessment methods and Teaching plan

Unit No.	Learning outcome	Teaching and Learning process	Assessment tasks
		process	
1 (2.4	Understanding	Delivery of lectures along	Asking students oral
weeks)	budgetary control	with Power Point	questions in the class
	system as a tool of	Presentation explaining	
	managerial planning	meaning of budget, types	Giving practical
	and control, develop	of budgets, budgetary	problems as home
	ability to prepare	control system, material	assignment.
	various types of budget.	requirement planning,	
		principal budget factor,	
		budget manual, solution of	
		practical problems on	
		preparation of different	

		types of budgets like Sales, Production, Material Consumption, Purchase Budget etc. Fixed and Flexible Budgeting. This will be followed with interactive discussion with students to improve their understanding of the topics.	
2 (2.4 weeks)	Develop ability to understand standard costing system as a tool of managerial control; calculation of variances in respect of material cost. Analyzing the causes and fixation of responsibility for adverse material variances	Lectures with Power Point Presentation explaining meaning of standard cost, standard costing system, material cost variance analysis. Analyzing the causes and fixation of responsibility for adverse material variances. Solution of practical problems on Material Cost Variance.	MCQ on the topic Giving practical problems as home assignment. Class test based on unit one and two
3 (2.4 weeks)	Understanding the concept of marginal cost and marginal costing, learning of cost-volume-profit analysis and break-even analysis through statements, mathematical and graphical approaches; identification of key factor and determination of profitability; determination of cost indifference point. Identification of relevant costs in decision making.	Lectures with Power Point Presentation explaining concept of marginal cost and marginal costing, learning of cost-volume- profit analysis and break- even analysis through statements, mathematical and graphical approaches; Practical problems on identification of key factor and determination of profitability; determination of cost indifference point. Ability to solve simple decision-making problems including make or buy Decision, domestic versus international purchase, determination of optimum mix with or without key factor, pricing decisions, etc.	Giving practical problems as home assignment.
4 (2.4 weeks)	Develop ability to learn the use of computers in material planning, purchases, storage, issue and inventory control. Learn about	Delivery of lectures through Power Point Presentation explaining use of computers in material planning, purchase, store, issue and inventory	Home assignment/project

	Integrated Information System for Material Management.	control. Integrated Information System for Material Management. This will be followed with interactive discussion with students to improve their understanding of the topics.	
5 (2.4 weeks)	Facilitating basic understanding of the procedure of evaluation of material management function and various tools and techniques used for the purpose	Delivery of lectures along with Power Point Presentation developing a basic understanding of the procedure of evaluation of material management function and various tools and techniques used for the purpose. This will be followed with interactive discussion with students to improve their understanding of the topics.	Students Presentation Class test based on units 3,4 and 5

Budget, Budgetary Control, Standard Cost, Marginal cost, Decision making, Computers, Material Planning, Inventory Control, Material Management function

Paper: MM 6.4

Quality Management

Skill-Enhancement Elective Course - (SEC) Credit:4

Duration: 3 hours Marks: 100 Lectures: 48

Course Objective (2-3)

To familiarize students with the different concepts of quality management and to apply them in business.

Course Learning Outcomes

CO1: Develop ability to understand conceptual framework of quality management and its application in the company's strategic plans.

CO2: Understanding the different perspectives of quality management and its philosophies for better implementation.

CO3: Ability to learn and implement the quality policy of company assuming that customer is king and the focus of quality control is on him.

CO4: Develop ability to learn quality function deployment and the importance of customer satisfaction management.

CO5: Understanding the concept of total quality management and different quality management standards

Contents

Unit 1

Quality, strategic planning, and competitive advantage

08

Brief History - Modern developments in quality - A race without a finish line. Definition of quality, quality in manufacturing and service systems. Economic issues - quality and price, quality and market Share, quality and cost, quality & competitive advantage

Unit 2

Perspectives on Leadership for Quality

10

Leadership for Quality: The Balridge View of Leadership. The Deming Management Philosophy – Profound Knowledge: The Impact of Profound Knowledge, Deming's 14 Points for management. The Juran Philosophy, The Juran Quality Trilogy. The Crosby Philosophy.

Unit 3

Customer Focus 10

The Customer-driven quality cycle, identifying customer needs, achieving customer requirements in production, implications of the customer-driven quality cycle. Managing and organization for quality, Quality policy, Quality objectives, Quality and organization culture, cross-functional teams, supplier/customer partnerships.

Unit 4

Quality Function Deployment

10

The quality function deployment process, Building the house of quality, Implementing quality function deployment. Designing quality into services: Service needs identification, Service system design. Customer Satisfaction Measurement Techniques - Customer relationship management techniques.

Unit 5

Total Quality Management

10

Introduction, Meaning and dimensions of quality, Quality control techniques, Quality based strategy, Total quality management (TQM), Organization for total quality management, Quality control and quality assurance, Quality Management Standards: (Introductory aspects only):

- a. The ISO 9001:2000 Quality Management System Standard
- b. The ISO 14001:2004 Environmental Management System Standard
- c. ISO 27001:2005 Information Security Management System
- d. ISO / TS16949:2002 for Automobile Industry e. CMMI Fundamentals & Concepts

References

- 1. Lt. Gen. H. Lal, "Total Quality Management", Eastern Limited,
- 2. Greg Bounds, "Beyond Total Quality Management", McGraw Hill,
- 3. Menon, H.G, "TQM in New Product manufacturing", McGraw Hill.
- 4. Handbook of quality standards

Additional References

- 1. Total Quality Management Sundarrajan
- 2. Quality Control & Total Quality Management Jain
- 3. The essence of Total Quality Management Hunsen & Ghare

Note: Latest edition of the book should be used.

Teaching Learning Process, Assessment methods and teaching plan

Unit No.	Learning outcome	Teaching and Learning process	Assessment tasks
1 (2 weeks)	Develop ability to understand conceptual framework of quality management and its application in the company's strategic plans.	Delivery of lectures through Power Point Presentation, explaining brief history of Modern developments in quality - A race without a finish line. Definition of quality, quality in manufacturing and service systems. Economic issues - quality and price, quality and market Share, quality and cost, etc. This will be followed with interactive discussion with	Asking students oral questions in the class

		students to improve their	
		understanding of the topics.	
2 (2.5	Understanding the	Lectures with Power Point	MCQ on the topic
weeks)	different perspectives	Presentation explaining	
	of quality management	leadership for quality: The	Assignment work
	and its philosophies for	Balridge View of Leadership.	
	better implementation	The Deming Management	Class test based on unit
		Philosophy – Profound	one and two
		Improveledge: Deming's 14 Points for management. The	
		Juran Philosophy, The Juran	
		Quality Trilogy. The Crosby	
		Philosophy. This will be	
		followed with interactive	
		discussion with students to	
		improve their understanding of	
		the topics.	
3 (2.5	Ability to learn	Lectures with Power Point	Home assignment.
weeks)	and implement the	Presentation to develop an	
	quality policy of	ability to learn the topics on	Study of Quality policy
	company assuming that	quality policy of company like	of a company.
	customer is king and	Customer-driven quality cycle,	
	the focus of quality control is on him	identifying customer needs,	
	Control is on min	achieving customer requirements in production,	
		implications of the customer-	
		driven quality cycle.	
		arriven quanty eyere.	
		Managing and organization for	
		quality, Quality objectives,	
		Quality and organization	
		culture, cross-functional	
		teams, supplier/customer	
		partnerships. This will be	
		followed with interactive	
		discussion with students to	
		improve their understanding of the topics.	
4 (2.5	Develop ability to learn	Lectures with Power Point	Home
weeks)	quality function	Presentation to develop an	assignment/project
ĺ	deployment and the	understanding of the quality	
	importance of customer	function deployment process,	
	satisfaction	Building the house of quality,	
	management	Implementing quality function	
		deployment. Designing quality	
		into services: Service needs	
		identification, Service system	
		design. Customer Satisfaction Measurement Techniques -	
		Customer relationship	
		management techniques. This	
		management teeningues. Tills	

		will be followed with interactive discussion with students to improve their	
5 (2.5 weeks)	Understanding the concept of total quality management and different quality management standards	understanding of the topic. Delivery of lectures along with Power Point Presentation explaining the introduction, meaning and dimensions of quality, Quality control techniques, Quality based	Students Presentation Class test based on units 3,4 and 5
		strategy, Total quality management (TQM), Organization for total quality management, Quality control and quality assurance, Quality Management Standards: (Introductory aspects only):	
		a. The ISO 9001:2000 Quality Management System Standard b. The ISO 14001:2004	
		Environmental Management System Standard c. ISO 27001:2005	
		Information Security Management System d. ISO / TS16949:2002 for	
		Automobile Industry e. CMMI Fundamentals & Concepts. This will be followed with interactive discussion with students to improve their understanding of the topics.	

Quality, market share, competitive advantage, Leadership, philosophy, profound knowledge, trilogy, Customer, cycle, policy, culture, Process, system, design, TQM, assurance, standards